



Jennifer Walsh

IBCLC Lactation Consultant

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SUMMARY

International Board Certified Lactation Consultant (IBCLC) with 9 years of clinical experience supporting breastfeeding families across hospital and outpatient settings. Expert in complex lactation challenges including prematurity, tongue-tie, low milk supply, and multiple births. Committed to evidence-based, culturally competent care that achieves measurable improvements in breastfeeding outcomes.

EXPERIENCE

IBCLC Lactation Consultant Mar 2019 - Present
Brigham and Women's Hospital Boston, MA

Lead lactation support services for a 300-bed maternity unit, providing inpatient and outpatient consultations.

- Provide 30+ inpatient lactation consultations per week, achieving a 92% breastfeeding initiation rate on the unit
- Manage complex cases including premature infants, NICU graduates, and mothers with breast surgery history
- Train 45 nursing staff annually on evidence-based breastfeeding support and infant oral feeding readiness
- Developed a tongue-tie assessment protocol adopted hospital-wide, reducing referral delays by 40%

Outpatient IBCLC Jun 2015 - Feb 2019
Boston Medical Center Boston, MA

Provided comprehensive outpatient lactation services to postpartum families.

- Conducted 25 outpatient consultations per week, maintaining a 94% patient satisfaction score
- Implemented a breastfeeding hotline serving 150 families per month, reducing ER visits for lactation concerns by 22%
- Collaborated with pediatricians and OB-GYNs to develop individualized feeding plans for high-risk infants

EDUCATION

Bachelor of Science in Nursing May 2013
Boston College Boston, MA
Nursing GPA: 3.7

SKILLS

IBCLC Clinical Practice
Breastfeeding Assessment
Tongue-Tie Evaluation
NICU Breastfeeding Support
Staff Education
Documentation & EHR

LANGUAGES

English Native
Spanish Conversational

CERTIFICATES

International Board Certified Lactation Consultant (IBCLC) 2015

International Board of Lactation Consultant Examiners (IBLCE)
Gold-standard credential in lactation consulting

Registered Nurse (RN) 2013
Massachusetts Board of Registration in Nursing
Massachusetts nursing license

AWARDS

Excellence in Lactation Care Award 2022

Brigham and Women's Hospital
Recognized for outstanding patient outcomes and staff education contributions

STRENGTHS

Evidence-Based Practice
Stays current with ILCA guidelines and Journal of Human Lactation research

Complex Case Management
Skilled in managing multi-factorial lactation challenges in vulnerable populations

HOBBIES

Volunteering at La Leche League meetings