Aaron Whitaker

Implementation Analyst

Implementation Analyst with 4 years of experience onboarding banks and credit unions to a digital lending platform. Writes SQL and Python for data mapping and testing of loan records, documents workflows in Visio and tracks every issue in Jira. Supports project management across 5 to 7 clients with attention to detail on data that moves real money.

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Experience

Implementation Analyst

02/2024 - Present

Scioto Lending Technologies

Columbus, OH

Digital lending software for 140 banks and credit unions.

- Map loan, member and product data for **22** financial institutions, running SQL checks on 1.5 million records.
- Write Python scripts that compare legacy and new loan balances, cutting conversion testing from 4 days to 1.
- Draw current and future-state workflows in Visio for each client and confirm them at requirement sign-off.
- Triage 300+ Jira defects per project with engineers, closing every critical item before go-live.

Business Analyst

06/2022 - 01/2024

Olentangy Valley Credit Union

Westerville, OH

Credit union with 18 branches and $2.1B in assets.

- Gathered requirements for 3 core banking upgrades and wrote 90 test cases with the IT and lending teams.
- Built Excel dashboards on loan volume, delinquency and charge-offs for monthly board reports across 18 branches.
- Documented 25 back-office procedures in MS Office after a branch system change, giving 140 staff one reference.
- Reconciled daily ACH files with the finance team and flagged exceptions to operations within 2 hours.

Certificates

Entry Certificate in Business Analysis (ECBA)

11/2023

International Institute of Business Analysis

Skills

SQL | Python | Excel | Jira | Visio | Data Mapping | Project Management | MS Office | Test Cases | Attention to Detail

Education

Bachelor of Business Administration

05/2022

Ohio University

Athens, OH

Management Information Systems