Rosa Delgado

INSTRUCTIONAL TECHNOLOGIST

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Summary

Instructional technologist with 4 years in education technology, including 2 supporting Canvas and online course design for 450 faculty at a private university. Trains instructors on Canvas, Kaltura and Zoom, applies the Quality Matters rubric to course reviews and fixes Section 508 accessibility issues before each term.

Skills

- Canvas
- Instructional Design
- Learning Management Systems
- Quality Matters
- Section 508 Accessibility
- Kaltura
- Zoom
- Camtasia
- Microsoft Office
- Communication Skills

Experience

Instructional Technologist 07/2024 - Present

Hill Country Methodist University San Antonio, TX

Private university with 6,500 students and 120 fully online courses.

- Support **450** faculty in Canvas, closing about 60 tickets a week with a 1-day average resolution time.
- Facilitate 30 workshops a year on Canvas course design, Kaltura video and Zoom teaching for 280 instructors.
- Review 40 online courses a year against the Quality Matters rubric and coach faculty through revisions.
- Evaluate course files for Section 508 accessibility, captioning 600 videos and fixing 1,200 PDF issues.

Technology Integration Assistant 08/2022 - 06/2024

Westover Independent School District San Antonio, TX

Public school district with 14 campuses and 11,000 students.

- Trained 200 teachers on the district's 2 learning management systems during their first 2 years.
- Built 25 Camtasia how-to videos and Microsoft Office job aids for classroom technology.
- Configured and repaired 1,800 student laptops before each school year.
- Applied instructional design basics to rebuild 12 teacher workshops as self-paced modules.

Education

Master of Science 05/2024

Texas A&M University-Corpus Christi Corpus Christi, TX

Instructional Design and Educational Technology

Certificates

Applying the QM Rubric (APPQMR)

Quality Matters

09/2024