



John Smith

IT Manager

john.smith@email.com

123-456-7890

New York, USA

johnsmithwebsite.com

linkedin.com/in/johnsmith

johnsmithportfolio.com

SUMMARY

Results-driven IT Manager with 10+ years of experience in managing IT teams, implementing technology solutions, and driving business growth through innovative strategies. Proven track record of improving efficiency by 30% and reducing costs by 25% through effective project management and process optimization.

EXPERIENCE

IT Manager

Jan 2018 - Present

TechCorp

New York, USA

Managed a team of 15 IT professionals, providing technical guidance and oversight to ensure successful project delivery. Implemented a cloud-based IT infrastructure, resulting in a 40% reduction in downtime and a 25% increase in system uptime.

- Developed and implemented IT strategies aligned with business objectives, resulting in a 20% increase in revenue
- Collaborated with cross-functional teams to identify and prioritize IT projects, ensuring a 95% project delivery rate
- Conducted regular security audits and implemented measures to ensure 100% compliance with industry standards
- Managed a budget of \$1.5M, achieving a 10% cost savings through effective resource allocation

Senior IT Consultant

Jun 2015 - Dec 2017

ITConsulting

London, UK

Provided IT consulting services to clients across various industries, including finance, healthcare, and retail. Implemented a IT service management framework, resulting in a 30% reduction in incident response time and a 25% increase in customer satisfaction.

- Conducted IT assessments and developed strategic plans to improve IT operations and reduce costs
- Designed and implemented IT solutions, including cloud-based infrastructure, cybersecurity, and data analytics
- Collaborated with clients to identify and prioritize IT projects, ensuring a 90% project delivery rate
- Developed and delivered training programs to clients, resulting in a 25% increase in IT skills and knowledge

EDUCATION

Bachelor of Science

Sep 2005 - Jun 2009

Stanford University

California, USA

Computer Science

3.5

Master of Business Administration

Sep 2012 - Jun 2014

Harvard University

Massachusetts, USA

Business Administration

3.8

PROJECTS

Cloud Migration Project

Jan 2020 - Jun 2020

Project Manager

Migrated a client's IT infrastructure to a cloud-based platform, resulting in a 40% reduction in costs and a 25% increase in system uptime.

SKILLS

IT Management

Cloud Computing

Cybersecurity

Data Analytics

Leadership

Communication

Project Management

LANGUAGES

English

Native

Spanish

Fluent

CERTIFICATES

ITIL Foundation Certificate Jun 2016

AXELOS

Certified in IT service management best practices

AWS Certified Solutions Architect

Dec 2018

Amazon Web Services

Certified in cloud computing and architecture

AWARDS

IT Manager of the Year

Jan 2020

TechCorp

Awarded for outstanding leadership and achievement in IT management

Best IT Project

Jun 2017

ITConsulting

Awarded for delivering a high-quality IT project on time and within budget

STRENGTHS

Strategic Thinking

Ability to develop and implement IT strategies aligned with business objectives

Leadership

Ability to lead and manage IT teams to achieve high-performance results

Communication

AWS • Azure • Google Cloud

Cybersecurity Implementation

Jul 2019 - Dec 2019

Project Manager

Implemented a comprehensive cybersecurity framework for a client, resulting in a 100% compliance with industry standards and a 25% reduction in security incidents.

Firewall • IDS/IPS • Antivirus

Ability to communicate effectively with stakeholders, including technical and non-technical teams

HOBBIES

Reading

Hiking