Erin McCallister

Juvenile Probation Officer

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SUMMARY

Juvenile probation officer with 5 years of youth justice work, including nearly 4 years supervising youth ages 10-17 on court-ordered probation. Carries a caseload of 32 youth and works closely with families, schools and treatment providers. Uses YLS/CMI risk assessment, motivational interviewing and case management to reduce repeat offenses.

SKILLS

Case Management • YLS/CMI Risk Assessment • Motivational Interviewing • Court Reports • Case Plans
Restorative Justice • Family Engagement • School Liaison • Microsoft Word

EXPERIENCE

Juvenile Probation Officer 01/2023 - Present

Grand River Juvenile Court Services Grand Rapids, MI

Juvenile court division handling 1,100 delinquency cases a year.

- Manage a caseload of **32** youth with weekly school, home and office contacts.
- Complete YLS/CMI assessments and build case plans with youth and parents within 30 days of disposition.
- Write court reports and recommendations for 15 review and disposition hearings a month.
- Connect families to counseling, mentoring and substance use treatment; 71% finished probation without a new charge.

Youth Advocate 06/2021 - 12/2022

Lakeshore Youth Services Grand Rapids, MI

Nonprofit diversion and family support program.

- Mentored 18 youth in a court diversion program through weekly meetings and school check-ins.
- Facilitated restorative justice circles with victims and families, closing 40 cases without formal charges.
- Tracked school attendance for each youth, raising average attendance from 78% to 90%.
- Drafted progress notes in Microsoft Word for the diversion coordinator and court liaison.

EDUCATION

Bachelor of Social Work 04/2021

Grand Valley State University Allendale, MI

Social Work

CERTIFICATES

YLS/CMI Assessor Training

Multi-Health Systems

03/2023

Youth Mental Health First Aid

National Council for Mental Wellbeing

08/2022