

Brianna Ortiz

Kennel Technician

Kennel technician with 1 year at a 120-run boarding resort, handling feeding schedules, medication administration and kennel sanitation for up to 50 dogs a shift. Practices safe dog handling with every temperament, runs health monitoring on each guest and gives owners clear customer service at drop-off and pick-up.

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EXPERIENCE

Kennel Technician

09/2025 - Present

Mile High Pet Resort

Denver, CO

Boarding and daycare resort with 120 runs and 3 play yards.

- Care for up to 50 boarding dogs a shift, tracking owner-supplied diets and portion sizes.
- Dispense pills, insulin and eye drops to 8-12 dogs a day, logging every dose on the run card.
- Disinfect 40 runs before noon with a two-step process and documented contact times.
- Lead playgroup supervision for up to 15 dogs, splitting play by size and temperament with no bites in 2026.

Barista

06/2023 - 08/2025

Cherry Creek Coffee House

Denver, CO

High-volume neighborhood cafe.

- Served 200+ customers a shift with fast, friendly customer service during the morning rush.
- Trained 4 new baristas on drink recipes and opening checklists.
- Counted the safe and closing drawer daily with zero variances over 8 months.
- Opened the cafe at 5:30 a.m. four days a week, finishing the 25-step opening checklist in under 30 minutes.

CERTIFICATES

Cat and Dog First Aid

10/2025

American Red Cross

Certified Pet Care Technician (CPCT)

03/2026

Pet Care Services Association

SKILLS

Kennel Sanitation

Feeding Schedules

Medication
Administration

Dog Handling

Health Monitoring

Playgroup Supervision

Customer Service

Pet First Aid

Dependability

Time Management

EDUCATION

High School Diploma

05/2023

Thomas Jefferson High
School

Denver, CO