Lucas Bergstrom

Lead Barista

Lead Barista with 6 years in Seattle specialty coffee, now running shifts of 4 baristas at a cafe that serves 600 drinks a day. Owns espresso calibration, barista training and opening and closing procedures, and uses leadership skills and steady customer service to keep a long line moving.

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Experience

Lead Barista

Ballard Hill Coffee Co. • Seattle, WA • 02/2023 - Present

- Lead shifts of 4 baristas through **600 drinks** a day, assigning bar, register and floor roles for each rush.
- Check and adjust 2 espresso grinders every morning and after each new coffee, logging recipes for the whole team.
- Train 11 new baristas on espresso calibration, milk steaming and latte art, with all passing the bar test within 3 weeks.
- Track inventory of milk, coffee and cups and place 3 weekly orders, cutting out-of-stock days from 5 a month to 1.

Barista

Capitol Grind Espresso • Seattle, WA • 05/2021 - 01/2023

- Pulled shots and steamed milk on a 3-group machine for 350 to 400 drinks on weekday mornings.
- Won the shop's 2022 latte art throwdown and taught 6 coworkers the rosetta and tulip.
- Opened the store 3 days a week, completing opening procedures and the first 50 orders by 7 a.m.
- Handled cash and the POS system at the register, with drawers balanced on 99% of shifts.

Barista

Fremont Bean House • Seattle, WA • 08/2020 - 04/2021

- Served drip, pour-over and espresso drinks to 200 customers a day through a walk-up window.
- Cleaned and backflushed the espresso machine nightly as part of closing procedures.
- Brewed 12 batch coffees a day to the roaster's ratios and timed holding windows.

Skills

Espresso Calibration
Barista Training , Latte Art
Milk Steaming
Opening and Closing Procedures
Inventory , POS System
Cash Handling
Leadership Skills
Customer Service

Education

High School Diploma

Ballard High School
Seattle, WA
06/2020
General Studies

Certificates

Barista Skills Intermediate

Specialty Coffee Association
03/2024

Washington Food Worker Card

Washington State Department of Health
01/2026