

Terrence Mayfield

Lead Maintenance Technician

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SUMMARY

Lead maintenance technician with 10 years in apartment maintenance, the last 4 running a 4-person team at a 410-unit community. Handles HVAC, plumbing, electrical and appliance repair, plans make-ready work and trains new technicians. Holds CAMT and EPA 608 Universal certifications.

EDUCATION

High School Diploma

05/2016

Benjamin E. Mays High School

Atlanta, GA

EXPERIENCE

Lead Maintenance Technician

01/2022 - Present

Peachtree Hollow Apartments

Atlanta, GA

Lead a 4-person team at a 410-unit garden-style community.

- Assign and check 300+ work orders a month, keeping average completion under **24** hours.
- Diagnose HVAC systems, water heaters and electrical panels, cutting outside contractor calls by half.
- Direct make-ready for 20 units a month, covering painting, carpentry, flooring and appliance repair.
- Train 3 technicians on plumbing repairs, refrigerant rules and on-call procedures.

Maintenance Technician

03/2018 - 12/2021

Decatur Commons Residential

Decatur, GA

- Repaired refrigerators, washers and dishwashers in 280 units, saving **\$15,000** a year in replacements.
- Replaced 35 water heaters plus toilets and supply lines, and cleared main drain backups.
- Answered resident calls with clear customer service, earning a 4.7 resident survey score.

Maintenance Technician

06/2016 - 02/2018

Southside Property Group

Atlanta, GA

- Completed 10-12 service requests a day across **3** small apartment properties.
- Patched drywall, hung doors and rebuilt stair treads before move-ins.
- Serviced 4 pool pumps and 6 gate operators, logging every visit for the property manager.

SKILLS

Plumbing • Electrical • HVAC • Carpentry • Troubleshooting • Appliance Repair • Painting • Customer Service
Leadership

CERTIFICATES

Certificate for Apartment Maintenance Technicians (CAMT)

National Apartment Association

09/2019

EPA Section 608 Universal Certification

ESCO Institute

04/2018