Derek Halvorsen

LEAD MITIGATION TECHNICIAN

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Summary

Lead mitigation technician with 7 years in water mitigation, structural drying and sewage cleanup across the Twin Cities, IICRC WRT, ASD and AMRT certified. Runs a 3-person crew on 250+ losses a year, sets drying plans with moisture mapping and explains each step to homeowners on the worst day of their year.

Skills

• Water Mitigation • Structural Drying • Moisture Mapping • Sewage Cleanup • Mold Remediation • Controlled Demolition • Hand and Power Tools • DASH • Leadership • Customer Service

Experience

Lead Mitigation Technician 03/2023 - Present
North Star Restoration Minneapolis, MN
Mitigation and rebuild company handling residential and commercial losses across the metro.

- Lead a 3-person crew on **250+** water, sewage and frozen-pipe losses a year in Hennepin and Ramsey counties.
- Design drying plans with moisture mapping and psychrometric readings, cutting average dry time from 4.1 to 3.3 days.
- Train 5 new technicians on hand and power tools, PPE and Category 3 water procedures.
- Review DASH job files nightly for photos, readings and equipment logs, cutting adjuster rejections 40%.

Mitigation Technician 06/2020 - 02/2023
Lakeland Property Restoration St. Paul, MN
Restoration company serving homeowners and small commercial buildings in the east metro.

- Performed water mitigation and structural drying on **180** losses a year in homes and small commercial buildings.
- Removed wet drywall, insulation and flooring through controlled demolition, saving cabinets on 60% of kitchen jobs.
- Set containment and HEPA air scrubbers on 35 mold remediation projects.
- Covered after-hours emergency calls 1 week in 3, including holidays.

Carpet Cleaning Technician 05/2019 - 05/2020
Bloomington Carpet and Upholstery Bloomington, MN
Carpet and upholstery cleaning company with 5 truck-mount vans.

- Cleaned carpet and upholstery for **10** customers a day with truck-mount extraction.
- Mixed and applied cleaning agents to label ratios, logging chemical use for 2 vans.
- Booked 30% of customers for repeat service by explaining stain and spot care.

Education

High School Diploma 06/2018
Roosevelt High School Minneapolis, MN

Certificates

Water Damage Restoration Technician (WRT) 09/2020
IICRC

Applied Structural Drying (ASD) 04/2022
IICRC

Applied Microbial Remediation Technician (AMRT) 10/2023
IICRC