Priya Raman

LICENSED MASTER SOCIAL WORKER (LMSW)

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SUMMARY

Licensed Master Social Worker with 4 years of outpatient mental health and care coordination experience serving adults with depression, anxiety and substance use disorders. Provides psychotherapy under clinical supervision using CBT and motivational interviewing, completes biopsychosocial assessments and handles crisis intervention for walk-in clients.

SKILLS

Psychotherapy • CBT • Motivational Interviewing • Biopsychosocial Assessments • Crisis Intervention
Care Coordination • Treatment Planning • Community Resources • Documentation Skills • Problem-Solving Skills

EXPERIENCE

Licensed Master Social Worker (LMSW) 09/2023 - Present

Lakeshore Behavioral Health Clinic Buffalo, NY

Outpatient mental health clinic serving 1,800 adults across Erie County.

- Deliver weekly individual psychotherapy to a caseload of **48** adult outpatients under LCSW-R supervision.
- Complete 10 biopsychosocial assessments a month and finalize treatment plans within 30 days of intake.
- Apply CBT and motivational interviewing with clients in early recovery, raising 90-day retention from 61% to 74%.
- Run crisis intervention and safety planning for walk-in clients, linking those at high risk to same-day psychiatric review.

Care Coordinator 06/2022 - 08/2023

Niagara Frontier Health Home Buffalo, NY

Medicaid health home for adults with chronic medical and mental health conditions.

- Managed care coordination for **60** health home members with chronic illness and mental health needs.
- Documented every member contact in the electronic record within 24 hours, passing 2 state chart audits.
- Connected members to community resources for food, housing and transportation, closing 85% of referrals within 30 days.
- Organized monthly case conferences with primary care, psychiatry and housing staff for members at risk of hospitalization.

MSW Intern 09/2021 - 04/2022

Western New York Recovery Services Buffalo, NY

- Ran intake interviews for **40** adults entering outpatient substance use treatment.
- Co-facilitated a weekly relapse prevention group of 12 clients using CBT worksheets.
- Wrote progress notes reviewed by an LCSW supervisor, with 95% approved on first review.

EDUCATION

Master of Social Work 05/2022

University at Buffalo Buffalo, NY

Clinical Social Work

CERTIFICATES

Licensed Master Social Worker (LMSW) 08/2022

New York State Education Department