

Monica Tran

Licensed Pest Control Technician

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Summary

Licensed pest control technician with 5 years of residential and commercial service in the Raleigh-Durham area. Holds an NC Phase P certified applicator card and handles general pest, rodent control and cockroach control on a 14-stop daily route. Reads every label closely and keeps chemical records audit-ready.

Experience

Licensed Pest Control Technician 02/2023 - Present
Triangle Pest Professionals Raleigh, NC

Licensed route technician for a 50-employee pest and wildlife company.

- Manage 14 residential and commercial stops a day on quarterly and monthly pest control plans.
- Run German cockroach control clean-outs in about 30 apartments and restaurants a month with gel bait and growth regulator.
- Train 2 registered technicians, checking their pesticide application and label compliance on site.
- Document every product, EPA number and rate in chemical records, passing 2 state inspections with no violations.

Pest Control Technician 06/2021 - 01/2023
Oak City Exterminators Cary, NC

Residential route technician covering Wake County.

- Treated 12-16 homes a day for ants, spiders and stinging insects across western Wake County.
- Installed rodent bait stations and snap traps, then sealed entry gaps on 70+ rodent jobs.
- Completed crawl space inspections for moisture and conducive conditions, referring 25 homes for vapor barriers.
- Collected payments and renewal signatures on site, raising route renewals from 84% to 91%.

Retail Sales Associate 08/2019 - 05/2021
Capital Hardware & Supply Raleigh, NC

Sales floor role at a neighborhood hardware store.

- Advised 50+ customers a day on tools, sealants and lawn and pest products.
- Mixed paint and cut keys, closing the register with accurate counts every shift.
- Organized the lawn and pest aisle each spring, raising seasonal product sales about 10%.

Education

High School Diploma 06/2019
Needham B. Broughton High School Raleigh, NC
General Studies

Skills

- Pest Control
- Pesticide Application
- Integrated Pest Management
- Rodent Control
- Cockroach Control
- Label Compliance
- Chemical Records
- Crawl Space Inspections
- Customer Service
- Attention to Detail

Certificates

**Structural Pest Control
Certified Applicator, Phase
P**

05/2022

North Carolina Department of
Agriculture and Consumer
Services