

JOHN SMITH

LOGISTICS OPERATIONS MANAGER

CONTACT

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SKILLS

- Logistics Management
- Supply Chain Management
- Transportation Management
- Inventory Management
- Warehousing
- Microsoft Office
- Logistics Software

EDUCATION

Bachelor of Science in Logistics and Supply Chain Management

Jan 2010 - Dec 2014

University of Illinois at
Chicago

Chicago, IL, USA

Logistics and Supply Chain
Management

GPA: 3.5/4.0

LANGUAGES

English Native

Spanish Fluent

CERTIFICATES

CSCP Certification Jun 2018

Association for Supply Chain
Management (ASCM)

Certified Supply Chain
Professional (CSCP) certification

SUMMARY

Results-driven Logistics Operations Manager with 5+ years of experience in managing logistics operations, including transportation, warehousing, and inventory management. Proven track record of reducing costs, improving efficiency, and increasing customer satisfaction.

EXPERIENCE

Logistics Operations Manager

Jan 2018 - Present

ABC Logistics

Chicago, IL, USA

Logistics Operations Manager responsible for managing the daily operations of the logistics department, including transportation, warehousing, and inventory management.

- Developed and implemented a transportation management system that reduced transportation costs by 15% and increased on-time delivery rates by 20%
- Managed a team of 10 logistics coordinators and supervised their daily activities, resulting in a 25% increase in productivity
- Analyzed and resolved operational issues, such as shipment delays and inventory discrepancies, to ensure seamless logistics operations
- Collaborated with the sales team to develop and implement logistics solutions that met customer needs and increased customer satisfaction by 15%

Logistics Coordinator

Jan 2015 - Dec 2017

DEF Transportation

New York, NY, USA

Logistics Coordinator responsible for coordinating the movement of goods, managing inventory, and ensuring compliance with regulations.

- Coordinated the transportation of goods from suppliers to customers, resulting in a 10% reduction in transportation costs
- Managed inventory levels and ensured accurate inventory tracking, resulting in a 5% reduction in inventory discrepancies
- Developed and maintained relationships with transportation providers and suppliers to ensure reliable and efficient logistics operations

PROJECTS

Transportation Management System Implementation

Jan 2019 - Jun 2019

Project Lead

Led a project to implement a transportation management system, resulting in a 15% reduction in transportation costs and a 20% increase in on-time delivery rates.

Transportation Management System • Logistics Software