

Gloria Hayes

LPN - Hospice Care

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📍 Portland, OR

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SKILLS

Hospice Pain & Symptom Management

Opioid Medication Administration & Compliance

End-of-Life Family Communication & Education

Comfort Care Documentation (McKesson)

Anticipatory Grief Counseling Support

Interdisciplinary Hospice Team Collaboration

Home, ALF & Inpatient Hospice Settings

LANGUAGES

English

Native

EDUCATION

Diploma in Practical Nursing

Jan 2016 - May 2016

Portland Community College

Portland, OR

Practical Nursing

GPA: 4.0/4.0

STRENGTHS

Compassionate End-of-Life Care

Recognized by families for exceptional dignity-centered care

Pain Protocol Compliance

100% compliance with hospice pain management protocols over 6 years

Family Support

Educated and supported 50+ families per year through end-of-life process

SUMMARY

Compassionate and emotionally resilient Hospice Care LPN with 8 years of experience providing comfort-focused nursing care to patients with terminal diagnoses and their families. Specialized in pain management, symptom control, and end-of-life care planning. Recognized for exceptional family communication skills, spiritual sensitivity, and the ability to bring comfort and dignity to patients in their final days.

EXPERIENCE

LPN - Hospice Care Apr 2018 - Present

VITAS Healthcare - Portland Hospice Portland, OR

- Provided comfort-focused nursing care for 8-10 active hospice patients per week in home, ALF, and inpatient hospice settings
- Managed pain assessment and opioid medication administration schedules with 100% compliance to hospice pain management protocols
- Coordinated symptom management with hospice RNs, physicians, chaplains, and social workers to ensure holistic end-of-life care
- Educated and supported 50+ families per year through anticipatory grief, active dying stages, and post-death bereavement resources
- Documented patient and family assessments in McKesson EHR with zero documentation deficiencies across 6 years of audits

Licensed Practical Nurse Jun 2016 - Mar 2018

Providence Health & Services Portland, OR

- Provided inpatient palliative care nursing for patients on a 20-bed comfort care unit, assisting with pain management, ADLs, and family support
- Administered oral, sublingual, and subcutaneous opioid and benzodiazepine medications for symptom management with zero medication errors

CERTIFICATES

NCLEX-PN Jun 2016

National Council of State Boards of
Nursing

National Council Licensure Examination -
Practical Nurse

BLS/CPR Certification May 2025

American Heart Association

Basic Life Support & CPR

Certified Hospice and Palliative
Nurse (CHPN)

Aug 2020

Hospice and Palliative Credentialing
Center

Certified Hospice and Palliative Nurse