

# Andre Castellanos

## Luxury High-Rise Doorman

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### SUMMARY

32BJ-card-carrying Class-A doorman with 9 years across Related Companies and Two Trees high-rises in Manhattan and Downtown Brooklyn. Manages 500+ unit towers with high-volume Luxer One and Parcel Pending operations.

### EXPERIENCE

**Doorman** 2022 - Present  
Related Companies - 35 Hudson Yards  
New York, NY

Class-A 137-unit luxury condo at Hudson Yards.

- Coordinated amenity-floor access for spa, sky lounge, and 75-foot pool with zero capacity violations
- Logged 12,400 packages annually via Luxer One with 99.7% retrieval accuracy
- Configured ButterflyMX smart-intercom for 220 active residents and 80 staff vendors
- Trained 4 new doormen on Class-A protocol and white-glove arrival choreography

**Doorman** 2018 - 2022  
Two Trees Management - Mercedes House  
New York, NY

865-unit luxury rental complex on West 54th Street.

- Handled 280+ daily resident interactions during peak return-to-office hours
- Maintained Parcel Pending locker bank with 1,500 weekly package volume
- Coordinated freight elevator scheduling for 14 active move-ins/outs per week

**Concierge / Doorman Trainee** 2016 - 2018  
Glenwood Management  
New York, NY

Trainee role at Liberty Plaza luxury rental.

- Completed 32BJ Training Fund doorman certification within 90 days
- Logged packages and visitor sign-ins via BuildingLink during peak shifts

### SKILLS

- Class-A High-Rise Operations
- Luxer One / Parcel Pending
- ButterflyMX Smart Intercom
- BuildingLink Resident Portal
- Amenity-Floor Access Control
- Resident & Vendor Communication
- FDNY F-80 Fire Safety

### CERTIFICATES

**32BJ Training Fund Doorman** 2017  
32BJ Thomas Shortman Training Fund  
Active union certification.

**FDNY F-80 Fire Safety** 2022  
FDNY  
Active credential.

**NYC DCWP Security Guard** 2018  
NYS DCJS  
Active 8-hour annual recertification on file.

### AWARDS

**Resident Choice Doorman of the Year** 2024  
Related Companies  
Top-rated doorman across the 35 Hudson Yards portfolio.

### HOBBIES

Five-borough running clubs