Ethan Caldwell

Manager in Training

Manager in training with 3 years of retail experience, now in a 12-month program at a 30-person home goods store in Omaha. Opens and closes the store, handles scheduling and cash handling, and uses coaching and time management to keep each shift on plan. Finished a business degree at the University of Nebraska Omaha in 2025.

ethan.caldwell@email.com
(402) 555-0193
Omaha, NE
linkedin.com/in/ethancaldwell

Experience

Manager in Training

Prairie Value Home Store • Omaha, NE • 06/2025 - Present

12-month management program at a $5M store with 30 associates.

- Run store opening and closing 4 days a week, including cash counts, bank deposits and alarm checks.
- Build weekly schedules for 30 associates in Excel, staying inside the labor budget **9** of 10 weeks.
- Coach cashiers on customer service and checkout speed, cutting average wait times to under 3 minutes.
- Lead truck unload and stocking of 900 cases a week with a 6-person crew.

Sales Associate (Part-Time)

Westroads Sporting Goods • Omaha, NE • 05/2023 - 05/2025

Part-time job while in school.

- Served 80+ customers a shift on the sales floor and at the register.
- Ranked first of **14** associates for loyalty sign-ups in 2024.
- Trained 6 new hires on returns, price checks and opening routines.
- Counted inventory each month and wrote shift notes in Word for the store manager.

Certificates

RISE Up Retail Industry Fundamentals

NRF Foundation • 03/2024

Skills

Customer Service
Cash Handling , Scheduling
Excel , Word , Coaching
Inventory , Leadership
Time Management

Education

Bachelor of Science in Business Administration

University of Nebraska Omaha

Omaha, NE

05/2025

Management