Yusuf Okonkwo

Material Handler Supervisor

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SUMMARY

Material Handler Supervisor with 7 years leading floor teams at Walmart and FedEx Ground hubs. Lifted shift productivity 25%, cut PIT damage 38%, and held TRIR at 1.3 across a 50-associate, 24-dock door operation.

SKILLS

Other Skills: PIT Operations + Training (95)**, Manhattan WMS** (86)**, Labor Planning** (90)**, Safety Leadership** (92)**, Coaching** (89)

EXPERIENCE

Material Handler Supervisor

Walmart Distribution · 2021-Present · Joliet, IL

Lead supervisor on the inbound dock at a 1.4M sq ft RDC servicing 92 stores across the Midwest.

- Lifted shift productivity 25% via dock door rebalancing and ABC-velocity slotting.
- Cut PIT damage 38% by deploying Plus One coaching and forklift telemetry-driven CAPA.
- Held TRIR at 1.3 (vs. 2.0 enterprise benchmark) over 14 months across a 50-associate team.
- Trained 18 associates on RF scanning, FIFO rotation, and PIT operations.

Lead Package Handler

FedEx Ground · 2017-2021 · Indianapolis, IN

Lead handler on the Twilight sort processing 380K packages per night.

- Hit 99.3% on-time linehaul departure across 140 daily trailer loads.
- Reduced misload rate 22% via scan-to-belt verification.
- Mentored 12 new handlers; 4 promoted to lead within 18 months.

EDUCATION

Associate Degree

Joliet Junior College

Logistics and Supply Chain

Joliet, IL

2012-2016

GPA: 3.4