Rachel Thompson

// Medical Coder

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> SUMMARY

CPC with 5 years of medical coding for multispecialty and orthopedic physician practices. Assigns CPT, ICD-10-CM and HCPCS codes at 96% audited accuracy, reads provider notes with sound medical terminology and close attention to detail, and works coding denials with billing staff until claims are paid.

> SKILLS

• Medical Coding • CPT • ICD-10-CM • HCPCS • Medical Terminology • Anatomy and Physiology • HIPAA
• Microsoft Excel • Attention to Detail • Communication Skills

> EXPERIENCE

Medical Coder 02/2023 - Present
Cumberland Valley Physician Network Nashville, TN

Professional fee coding for a 140-provider multispecialty group with 22 clinics.

- Assign CPT, ICD-10-CM and HCPCS codes to **110** office, procedure and injection encounters a day at 96% accuracy.
- Review provider notes for medical necessity and send documentation queries, closing 85% of them within 48 hours.
- Resolve coding-related denials in the billing system, recovering $410K in 2025 through corrected modifiers and diagnoses.
- Track productivity and query trends in Microsoft Excel and present them to the coding team in weekly huddles.

Coding and Charge Entry Specialist 08/2021 - 01/2023
Music City Orthopedics Franklin, TN

Coding and charge entry for a 12-surgeon orthopedic practice with 4 locations.

- Coded 60 orthopedic surgeries and clinic visits a day, applying anatomy and physiology to fracture and joint codes.
- Entered charges for 4 locations and reconciled them to schedules, cutting missed charges from 3% to under 1%.
- Applied NCCI edits and modifier rules that lowered first-pass claim rejections by 18% in the first year.
- Protected patient data under HIPAA while sending records to payers for 150 claim appeals.

> EDUCATION

Associate of Applied Science 05/2021
Nashville State Community College Nashville, TN
Health Information Technology

> CERTIFICATES

Certified Professional Coder (CPC) 08/2021
AAPC