Priya Raman

Medical Information Specialist

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SUMMARY

PharmD-trained medical information specialist with 1 year answering unsolicited medical information requests from healthcare professionals and patients for an immunology and dermatology portfolio. Writes and updates standard response documents from literature searches in PubMed and Embase, and captures adverse events and product complaints on every call. Clear in writing and on the phone.

SKILLS

- **Medical Information Requests**
- **Standard Response Documents**
- **Literature Searches**
- **PubMed**
- **Embase**
- **Adverse Event Reporting**
- **Product Complaints**
- **Veeva Vault MedComms**
- **Drug Information**
- **Written Communication**

EXPERIENCE

Medical Information Specialist

08/2025 - Present

Delaware Valley Therapeutics

Philadelphia, PA

Mid-size pharmaceutical company with 6 marketed immunology and dermatology products.

- Respond to **45** unsolicited medical information requests a week by phone, email and web chat within SLA.
- Draft 18 standard response documents from PubMed and Embase literature searches, all approved at first medical review.
- Report adverse events and product complaints to pharmacovigilance within 24 hours on 100% of cases.
- Record every inquiry in Veeva Vault MedComms, passing a quarterly quality audit with a 98% accuracy score.

Pharmacy Intern

06/2022 - 05/2025

Schuylkill Health System

Philadelphia, PA

Academic health system inpatient pharmacy and drug information service.

- Researched 120 drug information questions for physicians and nurses during a 6-week drug information rotation.
- Verified medication orders for 40+ inpatients a shift under pharmacist supervision.
- Wrote a monograph comparing 3 biologics for the P&T committee, which was adopted for the formulary.
- Counseled 300+ patients at discharge on new medications, side effects and refill steps.

EDUCATION

Doctor of Pharmacy (PharmD)

Temple University School of Pharmacy

Pharmacy

Philadelphia, PA

05/2025

CERTIFICATES

Registered Pharmacist License

07/2025

Pennsylvania State Board of Pharmacy