

SUMMARY

Medical interpreter with 4 years of Spanish-English medical interpreting in hospital and clinic settings across Phoenix. Interprets in emergency, oncology and pediatric encounters with accurate medical terminology, sight translates discharge papers and consent forms, and protects patient confidentiality under HIPAA. CHI-Spanish certified by CCHI.

SKILLS

- Medical Interpreting
- Medical Terminology
- Consecutive Interpreting
- Sight Translation
- Video Remote Interpreting
- HIPAA
- Patient Confidentiality
- Spanish
- Customer Service
- Interpersonal Skills

EXPERIENCE

Medical Interpreter 04/2023 - Present
Camelback Regional Medical Center Phoenix, AZ
Staff interpreter in the language services department of a 600-bed hospital.

- Interpret 18-25 patient encounters a shift in the ED, oncology, labor and delivery and pediatrics.
- Perform sight translation of discharge instructions and consent forms, about **90** documents a week.
- Handle 40+ video remote interpreting calls a week for outpatient clinics during peak hours.
- Present 6 orientation sessions a year that teach new residents how to work with interpreters.
- Record every encounter in the interpreter log within the shift, supporting monthly language access reports.

Medical Interpreter (Contract) 06/2022 - 03/2023
Sonoran Language Access Phoenix, AZ
Contract interpreter for an agency covering 20 clinics in the Phoenix metro.

- Interpreted in-person appointments in primary care, dental and physical therapy, 25 visits a week.
- Logged each encounter in the agency portal within 24 hours for billing.
- Built a 1,200-term Spanish medical terminology glossary for cardiology and diabetes visits.

EDUCATION

Bachelor of Arts 05/2022
Arizona State University Tempe, AZ
Spanish

CERTIFICATES

Certified Healthcare Interpreter (CHI-Spanish)
Certification Commission for Healthcare Interpreters (CCHI)
02/2023

Bridging the Gap Medical Interpreter Training (40 hours)
Cross Cultural Health Care Program
05/2022