Nicole Fischer

Optometric Technician

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SKILLS

- Pretesting
- Visual Acuity
- Autorefraction
- Tonometry
- OCT
- Retinal Imaging
- Contact Lens Training
- Insurance Verification
- Customer Service
- Attention to Detail

EDUCATION

Associate of Arts 05/2020

Community College of Denver

Denver, CO

General Studies

CERTIFICATES

Certified Paraoptometric Assistant (CPOA)

06/2023

American Optometric Association

Certified Paraoptometric (CPO)

04/2021

American Optometric Association

SUMMARY

Certified Paraoptometric Assistant with 6 years in optometry offices, the last 4 as an optometric technician for 3 optometrists. Runs pretesting for 35 patients a day, including visual acuity, autorefraction, tonometry, OCT and retinal imaging. Leads contact lens training and handles insurance verification with steady customer service.

EXPERIENCE

Optometric Technician

08/2022 - Present

Mile High Family Eyecare — Denver, CO

Technician for 3 optometrists in a medical and routine eye care practice with an optical shop and about 90 visits a day.

- Run pretesting for **35** patients a day, including visual acuity, autorefraction, non-contact tonometry and color vision.
- Capture OCT and retinal imaging for about 20 diabetic and glaucoma patients a day, retaking poor scans on the spot.
- Lead contact lens training for 15 new wearers a week; 95% pass insertion and removal on the first visit.
- Complete insurance verification for vision and medical plans 2 days ahead, cutting denied claims from 8% to 3%.

Optometric Assistant

05/2020 - 07/2022

Cherry Creek Eye Care — Denver, CO

Front office and pretest role in a 2-doctor optometry practice, cross-trained on the optical counter.

- Checked in 40 patients a day and scanned vision and medical insurance cards into the EHR.
- Performed visual acuity and lensometry pretests on about 15 patients a day.
- Ordered contact lenses and trial pairs for 50 patients a week, tracking each order to pickup.
- Booked exams by phone and email, filling 90% of available appointment slots each week.