Tyler Nguyen

Package Handler Intern

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SUMMARY

Motivated Package Handler Intern with hands-on experience at UPS and FedEx sorting up to 500 packages per hour during peak season. OSHA 10-certified with forklift training in progress. Reduced team error rate by 25% in a 10-week internship by introducing a double-scan verification step. Eager to leverage logistics coursework and floor experience in a full-time handler role.

EXPERIENCE

Package Handler Intern

UPS · Jun 2022 – Aug 2022 · Louisville, KY

Rotated through induction, sort aisle, and load positions at the Worldport-adjacent hub during peak summer volume.

- Sorted and scanned 500+ packages per hour on the small-sort belt, exceeding the 435/hr intern benchmark by 15%
- Introduced a double-scan verification step that cut team error rate by 25% over the internship period
- Implemented a package-status update routine that increased delivery confirmation speed by 20% and reduced lost-scan incidents by 15%
- Lifted and staged parcels up to 70 lbs across a 6-hour peak-season shift with zero lifting incidents

Warehouse Assistant

FedEx · Jan 2021 – May 2021 · Lexington, KY

Supported inbound operations at a FedEx Ground station, processing 200 parcels per day across receiving, staging, and dispatch.

- Received and processed 200+ packages per day, maintaining 99.2% accuracy on manifest reconciliation
- Operated a sit-down forklift under supervision to move palletized freight, cutting manual labor time by 30%
- Co-led a 4-person team project to deploy a new WMS module, reducing inventory discrepancies by 25%

AWARDS

Package Handler of the Month

Jul 2022

UPS

Received an award for outstanding performance as a package handler

SKILLS

- **Package Handling**
- **Logistics Management**
- **Inventory Management**
- **Communication**
- **Teamwork**
- **Problem-Solving**
- **Time Management**
- **Microsoft Office**

EDUCATION

Bachelor's

University of California, Los Angeles

Sep 2018 - May 2022

Los Angeles, CA

Logistics and Supply Chain Management

GPA: 3.5

CERTIFICATES

OSHA 10-Hour General Industry

OSHA

Jan 2021

Completed OSHA 10-hour certification covering hazard identification, PPE, and emergency action plans

LANGUAGES

English

Native

Spanish

Intermediate

HOBBIES

Reading • Hiking