PRIYA SHARMA

PACKAGE HANDLER – PHARMACEUTICAL HANDLING

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SUMMARY

Detail-driven Package Handler specializing in pharmaceutical and healthcare logistics with 6+ years ensuring cold-chain integrity and regulatory compliance. Reduced packaging defect rates by 25% and cut process errors by 20% at UPS SCS and a regional medical-supply distributor. DOT HazMat certified and OSHA 10-certified with zero cold-chain breach incidents in 4 years.

SKILLS

Other Skills: Pharmaceutical Handling, Package Handling, Quality Control, Communication, Problem-Solving

EXPERIENCE

Package Handler – Pharmaceutical Handling

UPS Supply Chain Solutions · Jan 2020 – Present · Chicago, IL

Process temperature-controlled pharmaceutical parcels under 21 CFR Part 211 and IATA DGR guidelines, maintaining chain-of-custody documentation for 400+ units per shift.

- Processed 400+ pharmaceutical packages per shift with zero cold-chain breach incidents across 4 consecutive years
- Implemented a quality-control checklist that reduced packaging defect rate by 25%, saving an estimated $18,000 per year in rework costs
- Trained 6 new handlers on cold-chain handling protocols, achieving 100% DOT HazMat compliance on first assessment
- Collaborated with quality-assurance team to cut packaging error rate from 3.1% to 0.8% within 8 months

Package Handler

McKesson Medical-Surgical · Jun 2018 – Dec 2019 · Chicago, IL

Handled medical-supply packages requiring temperature control and chain-of-custody documentation.

- Processed 200 medical-supply packages per day with 99.2% documentation accuracy on chain-of-custody manifests
- Utilized problem-solving skills to repair malfunctioning packaging equipment, reducing downtime by 20%
- Increased team productivity by 30% by redesigning the pick-and-pack station workflow

EDUCATION

Bachelor's Degree

Pharmaceutical Handling University · Jan 2015 - May 2018 · New York, USA

Pharmaceutical Handling · GPA: 3.5

CERTIFICATES

DOT HazMat Employee Training

Jan 2020

U.S. Department of Transportation

49 CFR Parts 171–180 certification covering classification, packaging, labeling, and documentation for hazardous materials shipments

OSHA 10-Hour General Industry

Mar 2020

OSHA

OSHA 10-hour certification covering hazard identification, PPE, and emergency action procedures

AWARDS

Package Handler of the Year

Jan 2020

Pharmaceutical Handling Company

Awarded for outstanding performance and dedication to the role of Package Handler

LANGUAGES

English

Native

HOBBIES

Reading

REFERENCES

Jane Doe

Manager

jane.doe@email.com

Supervisor