Owen Whitfield

Part-Time Barista

Madison, WI | (608) 555-0127 | owen.whitfield@email.com | linkedin.com/in/owenwhitfield

SUMMARY

Part-time barista with 2 years in a busy campus coffee shop, now studying kinesiology at the University of Wisconsin-Madison. Handles espresso preparation for 200+ drinks on morning shifts, pours consistent latte art and works with close attention to detail on every ticket. Available early mornings and weekends.

EDUCATION

Bachelor of Science 05/2027

University of Wisconsin-Madison Madison, WI

Kinesiology

EXPERIENCE

Part-Time Barista 09/2024 - Present

Lakeshore Roasting Co. Madison, WI

Independent coffee shop and roaster near campus; 18-22 hours a week.

- Produce **200+** espresso drinks per 6 a.m. opening shift, holding ticket times under 4 minutes during the morning rush.
- Adjust grinder calibration twice a shift and follow drink recipes for 30 menu items, from cortados to seasonal lattes.
- Run opening and closing procedures 3 days a week, including cash handling counts and espresso machine backflushes.
- Train new hires on milk steaming and latte art during their first two weeks; 4 trained so far.

Counter Server 06/2023 - 08/2024

Willy Street Bagel House Madison, WI

Part-time at a breakfast bagel shop during the last year of high school.

- Entered 120+ counter orders a morning on POS systems and called tickets back to the kitchen line.
- Maintained food safety logs for cold storage and labeling; the shop passed 2 health inspections with no violations.
- Resolved order mistakes on the spot, keeping customer service reviews for the counter at 4.7 stars.

SKILLS

Customer Service • **Espresso Preparation** • **Latte Art** • **Milk Steaming** • **Drink Recipes** **Grinder Calibration** • **Opening and Closing Procedures** • **Cash Handling** • **Food Safety** **Attention to Detail**

CERTIFICATES

ServSafe Food Handler

National Restaurant Association

07/2023