

BRIANNA FOSTER

PATIENT CARE ASSOCIATE

CONTACT

✉ brianna.foster@email.com
☎ (215) 555-0189
🏠 Philadelphia, PA
🌐 [linkedin.com/in/briannafoster](https://www.linkedin.com/in/briannafoster)

SKILLS

- Phlebotomy
- Venipuncture
- Glucose Monitoring
- EKG
- Vital Signs
- Specimen Processing
- Epic
- Medical Terminology
- Problem Solving
- Communication Skills

EDUCATION

Certificate 06/2023
Community College of
Philadelphia
Philadelphia, PA
Phlebotomy and Patient Care
Technician

SUMMARY

Patient care associate and certified phlebotomy technician with 3 years of hospital and outpatient lab experience. Performs venipuncture, glucose monitoring and 12-lead EKGs for 10 to 12 adults a shift on a cardiac step-down unit, and keeps patients and families informed with strong communication skills.

EXPERIENCE

Patient Care Associate 11/2024 - Present
Schuylkill River Medical Center Philadelphia, PA
500-bed teaching hospital; 28-bed cardiac step-down unit.

- Perform venipuncture and blood cultures for about **18** patients each morning, meeting the 6 a.m. lab cutoff.
- Complete glucose monitoring 4 times a day for 6 to 8 diabetic patients, flagging results over 300 at once.
- Record 12-lead EKG tracings within 10 minutes of chest pain calls, 5 to 7 tracings a shift.
- Track vital signs and intake and output in Epic for every assigned patient each 4 hours.

Phlebotomist 08/2023 - 10/2024
Keystone Diagnostic Labs Philadelphia, PA
Outpatient patient service center seeing 90 patients a day.

- Collected blood from 35 to 40 outpatients a day, including children and patients with difficult veins.
- Completed specimen processing, centrifuging and courier packing with zero lost samples in 14 months.
- Entered orders and insurance details in the lab information system, cutting registration errors 25%.
- Calmed anxious patients with clear explanations, earning a 4.9/5 average patient survey score.

CERTIFICATES

Certified Phlebotomy Technician (CPT) 07/2023
National Healthcareer Association

Certified EKG Technician (CET) 09/2024
National Healthcareer Association

Basic Life Support (BLS) 01/2026
American Heart Association