

Andre Coleman

PATIENT TRANSPORTER

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SUMMARY

Patient transporter with 15 months on a hospital central transport team, moving 25 to 30 patients a shift by wheelchair, stretcher and bed. Uses safe body mechanics, checks patient identification and isolation status before every move, and adds 2 years of hotel customer service and basic computer skills.

SKILLS

Other Skills: Patient Transport, Body Mechanics, Patient Identification, Infection Control, Wheelchair and Stretcher Handling, Medical Terminology, Basic Computer Skills, Customer Service, Communication Skills

EXPERIENCE

Patient Transporter 07/2025 - Present
Harbor Point Medical Center Baltimore, MD

600-bed hospital; central patient transport team of 22.

- Handle **25** to 30 patient transports a shift between units, imaging, dialysis and the operating rooms.
- Complete jobs in the dispatch system, averaging 11 minutes from request to pickup.
- Check patient identification with 2 identifiers and confirm isolation status before each move.
- Maintain wheelchairs and stretchers, disinfecting each after every trip, with 4 infection control audits passed in 2026.

Guest Services Associate 05/2023 - 06/2025
Inner Harbor Grand Hotel Baltimore, MD

380-room downtown hotel.

- Welcomed 200+ guests a day at the front desk, handling check-ins, special requests and complaints.
- Escorted guests with mobility needs, including 10+ wheelchair users a week, to rooms and shuttles.
- Resolved billing and room issues in the property management system, keeping guest scores at 4.7/5.
- Trained 4 new associates on check-in steps, phone etiquette, payment handling and lost-and-found records.

EDUCATION

High School Diploma 06/2022
Patterson High School Baltimore, MD

CERTIFICATES

Basic Life Support (BLS)
American Heart Association
06/2025