Tyler Brooks

Physical Therapy Technician

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SUMMARY

Physical therapy technician with 1.5 years at a high-volume outpatient clinic handling 60 visits a day. Sets up modalities, coaches therapeutic exercise, follows infection control steps and runs patient scheduling in WebPT, backed by a health sciences degree with medical terminology coursework and nearly 3 years of customer service in athletic retail.

EDUCATION

Associate of Science 12/2024

Columbus State Community College Columbus, OH

Health Sciences

EXPERIENCE

Physical Therapy Technician 03/2025 - Present

Scioto Valley Physical Therapy Columbus, OH

Four-clinic outpatient practice; technician at the busiest site.

- Set up ultrasound and e-stim units and traction tables for **60** patients a day, resetting rooms between visits.
- Coach patients through therapeutic exercise warm-ups and log sets and reps in WebPT for therapist review.
- Manage patient scheduling for 3 therapists, filling 90% of same-week cancellations from the waitlist.
- Monitor stock of bands, weights and linens and place weekly orders within a $1,200 supply budget.

Sales Associate 06/2022 - 02/2025

Buckeye Sports Outfitters Columbus, OH

Athletic footwear and apparel store.

- Served **100+** customers a day and earned a 4.8 out of 5 customer service score on store surveys.
- Fitted running and walking shoes for customers with foot pain, often referred by local clinics.
- Processed returns and exchanges at the POS with an accurate cash drawer on every audited shift.
- Trained 5 new hires on the register, shoe fitting and the store's inventory software.

SKILLS

Patient Care • Therapeutic Exercise • Modalities Setup • Patient Scheduling • WebPT Ultrasound and E-Stim • Infection Control • Medical Terminology • Customer Service Communication Skills

CERTIFICATES

Basic Life Support (BLS) Provider

American Heart Association

02/2025