

Jasmine Okafor

Pool Attendant

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📍 Scottsdale, AZ
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SKILLS

- Customer Service
- Pool Chemical Testing
- Towel Service
- Cabana Rentals
- Micros POS
- Cash Handling
- Incident Reporting
- Pool Deck Sanitation
- CPR/AED and First Aid
- Attention to Detail

EDUCATION

High School Diploma 05/2024
Marcos de Niza High School
Tempe, AZ

CERTIFICATES

Adult and Pediatric First Aid/CPR/AED

03/2025
American Red Cross

Certified Pool Operator (CPO)

05/2025
Pool & Hot Tub Alliance

SUMMARY

Pool attendant with 2 seasons at a 300-room resort whose 3 pools serve up to 450 guests a day. Sets up loungers and cabanas, runs towel service, handles pool chemical testing and poolside orders, and brings friendly customer service and attention to detail to weekend, holiday and evening shifts.

EXPERIENCE

Pool Attendant 04/2025 - Present
Desert Palms Resort & Spa Scottsdale, AZ
300-room resort with 3 pools, 24 rentable cabanas and a poolside bar and grill.

- Arrange 220 loungers, 24 cabanas and 40 umbrellas before the 8 a.m. opening for up to **450** guests a day.
- Run towel service at 3 stations, issuing and tracking 900+ towels a day so lines stay under 3 minutes.
- Perform pool chemical testing every 2 hours and log chlorine and pH readings for all 3 pools.
- Process cabana rentals and food orders on the Micros POS, ringing up \$2,500 in sales on peak Saturdays.

Front Desk Attendant (Part-Time) 06/2023 - 03/2025
Tempe Family Aquatic Center Tempe, AZ
City-run outdoor aquatic center with a lap pool, a splash pad and summer swim lessons.

- Checked in 300+ swimmers a day, verifying passes and collecting fees with cash handling that balanced every close.
- Registered 120 children for summer swim lessons and answered parent questions about levels and schedules.
- Handled incident reporting for 15 minor injuries, filing each form with the aquatics supervisor before shift end.
- Completed pool deck sanitation checks every 2 hours, and the center passed 4 county health inspections.