

Mia Castillo

POOL MAINTENANCE TECHNICIAN

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SUMMARY

Pool maintenance technician with 2 years in pool care across the East Valley, first in a pool supply store and now on a 64-pool weekly route. Balances water chemistry, handles pump and filter maintenance and pool equipment repair, and works independently with a customer focus that keeps route cancellations low.

EXPERIENCE

Pool Maintenance Technician

05/2025 - Present
Mesa, AZ

Desert Oasis Pool Care

Pool service company with 1,400 weekly residential and HOA accounts.

- Maintain a weekly route of **60** residential pools and 4 HOA pools in Mesa and Gilbert.
- Test and adjust water chemistry at every stop, keeping 98% of route pools algae-free through summer.
- Perform pump and filter maintenance, including cartridge cleans and DE filter teardowns on 20 pools a month.
- Repair pumps, salt chlorine generators and pool automation systems, completing about 30 repairs a month.

Water Care Associate

03/2024 - 04/2025
Chandler, AZ

Sun Valley Pool Supply

Pool supply store offering in-store water testing and equipment sales.

- Tested **50** customer water samples a day and wrote a treatment plan for each pool.
- Recommended pumps, filters and chemicals to homeowners, raising the average ticket by 15%.
- Ran dye tests for leak detection at 25 customer pools with the service manager.
- Handled bulk chlorine and acid stock under chemical handling rules, with zero spills in 13 months.

SKILLS

Water Chemistry

Pump and Filter Maintenance

Pool Equipment Repair

Salt Chlorine Generators

Pool Automation Systems

Chemical Handling

Leak Detection

Customer Focus

Work Independently

EDUCATION

High School Diploma

Mesa High School

05/2023
Mesa, AZ

CERTIFICATES

Certified Pool & Spa Operator (CPO)

Pool & Hot Tub Alliance

06/2025