Olivia Chambers

POOL MANAGER

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SUMMARY

Pool manager with 8 years in aquatics, including 4 years managing neighborhood and club pools for a pool management company. Runs 3 pools with 32 lifeguards, keeps water chemistry and health inspections clean, and handles member customer service and budgets. Certified Pool Operator with strong attention to detail and clear communication with HOA boards.

SKILLS

Other Skills: Pool Operations, Water Chemistry, Health Inspections, Staff Scheduling, In-Service Training, Budget Tracking, First Aid, Customer Service, Communication, Attention to Detail

EXPERIENCE

Pool Manager 04/2022 - Present

Peach State Pool Management Atlanta, GA

Manage 3 neighborhood and club pools serving 2,400 member households.

- Manage 3 pools and 32 lifeguards, hiring, scheduling and certifying staff before each season.
- Maintain water chemistry and equipment, passing **18 of 18** county health inspections since 2022.
- Track a $410K payroll and chemical budget, finishing 2025 4% under plan.
- Respond to board and member questions within 1 business day, cutting HOA complaints by 30%.

Assistant Pool Manager 05/2018 - 03/2022

Buckhead Swim & Racquet Club Atlanta, GA

Guard, then assistant manager, at a private swim and tennis club.

- Ran daily opening checks, chemical tests and guard rotations for a 6-lane pool and baby pool.
- Led in-service training for 15 guards and kept every certification current.
- Coordinated 40 swim team meets and private parties with the club activities director.
- Purchased chemicals and supplies weekly, keeping spending within a $2,000 monthly limit.

EDUCATION

Bachelor of Science 05/2020

Kennesaw State University Kennesaw, GA

Sport Management

CERTIFICATES

Certified Pool Operator (CPO) 03/2021

Pool & Hot Tub Alliance

Lifeguarding Instructor 04/2020

American Red Cross

American Red Cross Lifeguarding with CPR/AED and First Aid 04/2026

American Red Cross