

Hector Ramirez

Senior Agile Coach

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SKILLS

Agile Coaching

Agile Transformation

Lean Portfolio Management

OKRs

Scrum

Kanban

SAFe

Jira Align

Leadership Coaching

Facilitation

EDUCATION

Bachelor of Science

05/2013

Colorado State University

Fort Collins, CO

Computer Science

CERTIFICATES

SAFe Practice Consultant (SPC)

Scaled Agile, Inc.

09/2020

ICAgile Certified Expert in Agile Coaching (ICE-AC)

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05/2023

SUMMARY

Senior Agile Coach with 13 years in software delivery and 8 years of agile coaching, now leading agile transformation for a 1,100-person telecom technology group in Denver. Coaches executives on Lean Portfolio Management and OKRs, and coaches Scrum, Kanban and SAFe practices across 60 teams. Holds SAFe SPC and ICAgile Expert in Agile Coaching certifications.

EXPERIENCE

Senior Agile Coach

06/2021 - Present

Mountain West Telecom

Denver, CO

Regional telecom provider; technology group with 60 teams in 5 value streams.

- Lead agile transformation across **5** value streams and 60 teams, cutting feature lead time from 140 to 70 days.
- Coach 12 directors and VPs on Lean Portfolio Management, moving annual project funding to quarterly budgets.
- Launch OKRs for the technology group, linking 300+ team objectives to 6 company goals in Jira Align.
- Teach SAFe and leadership coaching classes to 400+ staff as a SAFe Practice Consultant.

Agile Coach

04/2018 - 05/2021

Boulder Creek Software

Boulder, CO

Energy analytics software company with 18 teams.

- Coached **18** teams and 6 Scrum Masters on Scrum and Kanban, raising predictability from 60% to 85%.
- Designed a 3-level team maturity model used in quarterly coaching reviews.
- Facilitated the company's first SAFe PI planning for 150 people.

Scrum Master

06/2013 - 03/2018

Boulder Creek Software

Boulder, CO

Product teams for utility billing analytics.

- Ran Scrum for **3** teams and built the company's first Jira workflows.
- Trained 50 engineers in Scrum fundamentals over 4 years.
- Coached 2 product owners on roadmap and backlog ordering for quarterly releases.