Derek Lindqvist

Public Safety Officer

Public safety officer with 5 years of security work, the last 3.5 years at a 450-bed medical center in Minneapolis. Skilled with CCTV systems, incident reporting and patrols in patient areas, and known for professionalism, customer service and the discretion to maintain confidentiality under HIPAA on every call.

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Minneapolis, MN

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Experience

Public Safety Officer

04/2023 - Present

Northstar Health System

Minneapolis, MN

Officer on a 24/7 public safety team covering a 450-bed medical center, 3 outpatient clinics and 2 parking ramps, with a staffed dispatch desk.

- Coordinate emergency response to Code Grey, missing patient and fire alarm calls across the main hospital and **3** clinics.
- Operate CCTV systems covering 140 cameras from the dispatch desk, pulling footage for 25 investigations a year.
- Document incidents and parking citations in the records system, and compile monthly crime statistics in Excel and Microsoft Office.
- Run patrols of both parking ramps and escort 15 staff a night to their cars, keeping patient and employee incidents confidential.

Security Officer

06/2021 - 03/2023

Twin Rivers Protective Services

St. Paul, MN

Contract officer at a downtown office and retail complex with 2 skyway connections, a 600-space ramp and 40 tenants.

- Patrolled 2 skyway levels and the parking ramp, scanning **10** tour checkpoints every shift.
- Answered directions, lost property and parking questions for 200+ tenants and shoppers a day at the lobby desk.
- Responded to 40+ medical and disorderly conduct calls in a year, coordinating with St. Paul Police and paramedics.
- Trained 4 new officers on post orders and the basic computer skills needed for the incident app.

Certificates

Basic Security Officer Certification

2023

International Association for Healthcare Security and Safety

BLS Provider (CPR/AED)

2025

American Heart Association

Nonviolent Crisis Intervention

2024

Crisis Prevention Institute

Skills

- Public Safety
- Patrol
- CCTV Systems
- Incident Reporting
- Emergency Response
- Excel
- Microsoft Office
- Basic Computer Skills
- Customer Service
- Maintain Confidentiality

Education

Associate of Applied Science

05/2021

Hennepin Technical College

Brooklyn Park, MN

Law Enforcement