

Andre Washington

QA ANALYST

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Summary

QA analyst with 5 years of software testing on health insurance and retail systems in Agile teams. Turns business requirements into test plans and test cases, verifies data with SQL and tracks defects in Jira from discovery to closure. Strong analytical skills and attention to detail, with experience leading user acceptance testing for business teams.

Skills

• Software Testing • SQL • Jira • Selenium • Python • SDLC • Agile • Excel • Analytical Skills • Attention to Detail

Experience

QA Analyst

04/2023 - Present

Lone Star Health Plans

Dallas, TX

Regional health insurer with 400,000 members and a 40-person IT department.

- Analyze business requirements for the member portal and enrollment system used by **400,000** members.
- Write test plans and 900+ test cases in Jira, tracing each case to an acceptance criterion and a release.
- Run SQL queries to verify eligibility and claims data across 3 systems, finding 70 data defects last year.
- Lead user acceptance testing with 15 business users each quarter and report pass rates and open risks in Excel.

Junior QA Analyst

06/2021 - 03/2023

Trinity Retail Systems

Irving, TX

Point-of-sale and inventory software for 220 grocery and convenience stores.

- Tested point-of-sale and inventory software in every SDLC phase, from requirement review to production release.
- Automated 80 smoke tests in Selenium with Python, saving 6 hours of manual work per release.
- Logged and retested 500+ defects in Jira, cutting reopened tickets from 18% to 7% in one year.
- Flagged scope risks in sprint planning and joined daily standups with 2 development teams.

QA Intern

05/2020 - 08/2020

Metroplex Data Services

Plano, TX

Summer internship on a billing reports team.

- Compared 40 monthly billing reports with source tables and documented 18 mismatches for developers.
- Updated 120 regression test cases after a reporting tool upgrade.
- Shadowed senior analysts during UAT sessions and took notes on business feedback.

Education

Bachelor of Science

05/2021

The University of Texas at Dallas

Richardson, TX

Information Technology and Systems

Certificates

ISTQB Certified Tester Foundation Level (CTFL)

10/2021

American Software Testing Qualifications Board

Certified Software Quality Analyst (CSQA)

06/2024

QAI Global Institute