

ARJUN MEHTA

QUALITY ANALYST

CONTACT

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Charlotte, NC
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SKILLS

- Selenium
- SoapUI
- Jira
- Oracle
- DB2
- XML
- SQL
- Excel
- Analytical Skills
- Communication Skills

EDUCATION

Bachelor of Science

05/2021
University of North Carolina
at Charlotte
Charlotte, NC
Computer Information
Systems

CERTIFICATES

ISTQB Certified Tester Foundation Level (CTFL)

03/2022
ISTQB

SUMMARY

Quality Analyst with 5 years testing banking and insurance software, from manual test cases to Selenium automation. Validates XML and REST services in SoapUI, checks data in Oracle and DB2 with SQL, tracks defects in Jira, and signs off releases for a payments platform that handles 2 million transactions a day.

EXPERIENCE

Quality Analyst

05/2023 - Present

Queen City Federal Bank

Charlotte, NC

Regional bank; QA for online banking, bill pay and payments apps.

- Write and run **300+** test cases per release for online banking and bill pay across web and mobile.
- Automate 180 regression tests in Selenium with Java, cutting the regression cycle from 4 days to 1.
- Test SOAP and REST services in SoapUI, checking XML responses and error codes for 25 payment APIs.
- Validate backend data in Oracle and DB2 with SQL queries and log defects in Jira with clear repro steps.

QA Tester

07/2021 - 04/2023

Carolina Policy Systems

Charlotte, NC

Insurance software vendor serving 40 regional carriers.

- Executed 1,200+ manual test cases across 14 releases of a policy administration system.
- Logged and retested 450 defects in Jira, with fewer than 5% reopened after a fix.
- Built Excel test data sets for 30 rating scenarios and shared them with 2 offshore testers.
- Wrote acceptance criteria with business analysts for 60 user stories during sprint planning.

IT Support Technician (Part-Time)

08/2019 - 05/2021

University City Tech Support

Charlotte, NC

- Resolved 25-30 tickets a week for hardware, password and software issues.
- Wrote 40 knowledge base articles with step-by-step fixes for common problems.
- Tested patches on 15 lab machines before rollout to the main computer labs.