

Emily Chen

Quality Assurance Engineer

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Summary

Highly motivated and experienced Quality Assurance Engineer with 5+ years of experience in software testing, automation, and team management. Proven track record of delivering high-quality products and driving process improvements. Strong technical skills, excellent communication, and leadership abilities.

Experience

Senior Quality Assurance Engineer

Microsoft, Washington, USA, 2020 - Present

Leading a team of QA engineers to develop and execute comprehensive test plans, resulting in a 30% increase in test coverage and a 25% reduction in defects

- Designed and implemented automated testing frameworks using Selenium and Appium, increasing test execution speed by 50%
- Collaborated with cross-functional teams to identify and prioritize testing requirements, ensuring 95% test coverage of critical features
- Analyzed test results and provided data-driven insights to stakeholders, resulting in a 20% reduction in production defects

Quality Assurance Engineer

Google, California, USA, 2019 - 2020

Developed and executed manual and automated tests for multiple products, resulting in a 40% increase in test efficiency and a 15% reduction in testing time

- Created and maintained test cases and test scripts using Python and Java, ensuring 90% test coverage of product features
- Worked closely with development teams to identify and resolve defects, resulting in a 30% reduction in defect leakage
- Participated in agile development cycles, ensuring timely delivery of high-quality products

Education

Bachelor of Science

Stanford University, California, USA, 2015 - 2019

Computer Science, 3.8/4.0

Skills

Software Testing

Automation Testing

Agile Methodologies

Test Planning

Test Execution

Defect Tracking

Communication

Team Management

Languages

English, Native

Spanish, Fluent

Certificates

Certified Software Tester

International Software Testing Qualifications Board
2018

Obtained the Certified Software Tester certification, demonstrating expertise in software testing principles and methodologies

Awards

Best QA Engineer

ABC Corporation, 2020

Received the Best QA Engineer award for outstanding contributions to the quality assurance team

Hobbies

Reading industry blogs and attending webinars to stay up-to-date with the latest testing trends and technologies