


Emily Johnson

Quality Assurance Manager

Highly experienced Quality Assurance Manager with 8 years of experience in the QA Tester field, skilled in leading cross-functional teams, developing and implementing test strategies, and ensuring high-quality software products. Proven track record of delivering projects on time, within budget, and with significant quality improvements.

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Experience

Quality Assurance Manager

Jan 2018 - Present

ABC Corporation

New York, USA

Led a team of 10 QA engineers, developed and implemented test strategies, and ensured high-quality software products. Achievements include: 25% reduction in defects, 30% increase in testing efficiency, and 95% customer satisfaction rate.

- Developed and implemented comprehensive test plans, test cases, and test scripts
- Led a team of QA engineers, providing guidance, mentorship, and performance feedback
- Collaborated with cross-functional teams, including development, design, and product management
- Conducted regular quality audits, identifying areas for improvement and implementing process changes
- Analyzed test results, identified trends, and provided data-driven recommendations for process improvements

Senior QA Engineer

Jun 2015 - Dec 2017

DEF Startups

San Francisco, USA

Developed and executed test plans, test cases, and test scripts for multiple software products. Achievements include: 40% reduction in testing time, 25% increase in test coverage, and 90% defect detection rate.

- Developed and executed comprehensive test plans, test cases, and test scripts
- Collaborated with cross-functional teams, including development, design, and product management
- Analyzed test results, identified trends, and provided data-driven recommendations for process improvements
- Participated in Agile development methodologies, including Scrum and Kanban
- Mentored junior QA engineers, providing guidance and feedback on testing techniques and best practices

Projects

Automated Testing Framework

Jan 2020 - Jun 2020

Lead Developer

Developed an automated testing framework using Selenium WebDriver, Java, and TestNG, resulting in a 50% reduction in manual testing time and a 25% increase in test coverage.

Skills

Test Planning

Test Automation

Agile Methodologies

Leadership

Communication

Problem-Solving

Time Management

Java

Python

Selenium WebDriver

TestNG

MySQL

Education

Bachelor of Science in Computer Science

Jan 2010 - Dec 2014

Stanford University

Stanford, USA

Computer Science 3.5/4.0

Master of Science in Software Engineering

Jan 2015 - Dec 2017

University of California, Berkeley

Berkeley, USA

Software Engineering 3.8/4.0

Languages

Selenium WebDriver

Java

TestNG

Test Data Management System

Jul 2019 - Dec 2019

Lead Developer

Developed a test data management system using Python, Django, and MySQL, resulting in a 30% reduction in test data creation time and a 20% increase in data quality.

Python

Django

MySQL

English

Native

Spanish

Intermediate



Certificates

Certified Software Tester (CST)

Jan 2015

International Software Testing Qualifications Board (ISTQB)

Certified software tester with expertise in software testing principles, test planning, and test execution.

Agile Certified Practitioner (ACP)

Jan 2018

Project Management Institute (PMI)

Certified agile practitioner with expertise in agile methodologies, including Scrum and Kanban.