HIROSHI TANAKA

QUALITY CONTROL INSPECTOR

CONTACT

hiroshi.tanaka@email.com

(555) 815-4729

Smyrna, TN

johndoe.example.com

linkedin.com/in/hiroshitanaka

johndoe.example.com

SKILLS

Six Sigma Tools • RF Scanning
Cold Chain Auditing
Root-Cause Analysis
Manhattan WMS

EDUCATION

Tennessee State University
Nashville, TN
Bachelor of Science
2014-2018

Industrial Engineering
GPA: 3.6

LANGUAGES

English ●●●●●

Japanese ●●●●●

SUMMARY

Quality Control Inspector with 6 years auditing inbound, outbound, and ICQA at Amazon and Coca-Cola distribution. Lifted defect detection 28%, cut customer returns 19%, and held inspection accuracy at 99.7% across 14,000+ daily inspections.

EXPERIENCE

Amazon Fulfillment Smyrna, TN (BNA1)
Quality Control Inspector 2022-Present

ICQA inspector at a 1.0M sq ft sortable FC processing 280K units per day.

- Lifted defect detection rate 28% by deploying RF scanner-driven exception sampling and CAPA tracking.
- Cut customer returns 19% by tightening pre-ship visual inspection across 14 high-risk SKU categories.
- Held inspection accuracy at 99.7% across 14,000+ daily inspections during 2024 peak.
- Trained 12 new ICQA associates on Six Sigma quality tools and root-cause analysis.

Coca-Cola Consolidated Charlotte, NC
Quality Auditor 2019-2022

Cold-chain quality auditor for a DSD network covering 4,200 retail accounts.

- Hit 99.5% inspection pass rate across 86 daily delivery routes; zero ServSafe audit findings in 26 months.
- Cut product spoilage 14% via tighter cold-chain temperature monitoring at 3 satellite warehouses.
- Documented 22 supplier corrective actions, recovering $310K in defect chargebacks.

PROJECTS

Project Lead
RF-Driven Exception Sampling 2024

Sampling redesign that lifted defect detection 28% with no headcount add.

RF Scanner • Manhattan WMS • Excel

CERTIFICATES

Lean Six Sigma Green Belt 2024
ASQ
DMAIC and quality toolkit applied to inspection and ICQA workflows.

ServSafe Manager (Cold Chain) 2023
National Restaurant Association
Food safety certification for cold-chain warehouse and DSD environments.

OSHA 10-Hour General Industry 2022
OSHA Training Institute
Foundational workplace safety covering hazard recognition and PPE.