

Andre Castillo

// Recreation Supervisor

📍 San Antonio, TX

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> SUMMARY

Recreation supervisor with 9 years in public recreation, overseeing 2 community centers, 4 full-time coordinators and 45 part-time staff. Manages programs, facility operations and a \$1.1M budget, writes staff schedules and policies, and builds community partnerships with schools and neighborhood groups to grow participation.

> SKILLS

• Staff Supervision • Budget Management • Program Development • Facility Operations • Staff Scheduling
• Policy Development • Community Partnerships • Excel • Customer Service • Leadership

> EXPERIENCE

Recreation Supervisor

01/2022 - Present

Mission Trails Parks and Recreation

San Antonio, TX

Recreation division running 2 community centers and 14 parks.

- Lead **4** coordinators and 45 part-time staff across 2 centers open 7 days a week.
- Manage a \$1.1M operating budget, keeping spending within 2% of plan for 4 straight years.
- Grow annual program registrations from 6,800 to 9,200 by adding teen, senior and esports programs.
- Resolve customer service complaints within 48 hours, lifting survey ratings to 4.6 out of 5.

Recreation Coordinator

05/2019 - 12/2021

Bexar Parks and Leisure Services

San Antonio, TX

County recreation department with 3 gyms and 8 athletic fields.

- Coordinated youth basketball, volleyball and flag football leagues for **1,500** players a year.
- Scheduled 3 gyms and 8 fields for leagues, rentals and school partners with no double bookings.
- Trained 20 seasonal officials and site leads on safety, cash procedures and incident reports.
- Secured \$35,000 in local sponsorships for uniforms and scholarships over 3 seasons.

Recreation Leader

06/2017 - 04/2019

Southside Youth Center

San Antonio, TX

Nonprofit after-school and summer program for middle school students.

- Led after-school programs for **40** middle school students, including homework help and sports.
- Planned summer field trips for 80 campers, handling bus bookings and permission forms.
- Recorded daily attendance for grant reports that kept \$60,000 in city youth funding.

> EDUCATION

Bachelor of Science

05/2017

Texas A&M University

College Station, TX

Recreation, Park and Tourism Sciences

> CERTIFICATES

Certified Park and Recreation Professional (CPRP)

08/2020

National Recreation and Park Association

Certified Youth Sports Administrator (CYSA)

03/2020

National Alliance for Youth Sports