

Jasmine Holt

Repair Technician

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SUMMARY

Repair Technician with 4 years diagnosing and rebuilding cordless power tools, chargers, battery packs and small appliances in high-volume service shops. Uses diagnostic equipment and oscilloscopes to find faults, applies strong mechanical aptitude to gearbox and motor rebuilds, and gives contractors straight answers on cost and turnaround.

EDUCATION

Associate of Applied Science

05/2022

Columbus State Community College

Columbus, OH

Electro-Mechanical Engineering Technology

EXPERIENCE

Repair Technician

04/2024 - Present

Buckeye Tool Service Center

Columbus, OH

Independent warranty and paid repair center for professional power tools.

- Repair **18** to 22 power tools a day, from motor and gearbox rebuilds to switch and trigger swaps.
- Test chargers and battery packs with diagnostic equipment and oscilloscopes, catching failed cells before return.
- Present repair quotes to contractors by phone and at the counter, with 85% of estimates approved.
- Update repair records in a Windows service system, holding average turnaround at 3 business days.

Bench Technician

08/2022 - 03/2024

Scioto Appliance & Electronics Repair

Grove City, OH

Repair shop for small appliances, audio gear and electronics.

- Diagnosed control boards and motors in **30** small appliances a week using hand tools and multimeters.
- Rebuilt worn gear drives and bearings, cutting comeback repairs to under 3%.
- Ordered parts and tracked 200+ open tickets in the shop's Windows database.
- Delivered friendly customer service at drop-off, writing clear fault notes for every ticket.

Small Engine Repair Helper (Part-Time)

05/2020 - 07/2022

Westerville Mower & Small Engine

Westerville, OH

Part-time seasonal job at a lawn equipment shop during college.

- Serviced **20** mowers and trimmers a week, replacing carburetors, belts and spark plugs.
- Sharpened blades and saw chains on a bench grinder for 50+ customers each spring.
- Recorded parts usage on every work order, closing a 15% inventory gap in one season.

SKILLS

Diagnostic Equipment • Hand Tools • Power Tools • Oscilloscopes • Mechanical Aptitude • Troubleshooting
Windows • Customer Service • Attention to Detail

CERTIFICATES

Certified Electronics Technician Associate (CETa)

ETA International

07/2022