NICOLE HAVERFORD

RESTAURANT BARTENDER

CONTACT

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Denver, CO

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SUMMARY

Restaurant Bartender with 5 years in full-service dining, serving a 16-seat bar and 120-seat dining room at a Denver seafood restaurant. Knows the bar and menu items well enough to sell both, uses mixology techniques on a 10-drink list, and keeps the service well moving for 6 servers.

SKILLS

- Mixology Techniques
- Drink Recipes
- Bar and Menu Items
- Service Well
- POS System
- Classic Cocktails
- Wine by the Glass
- ID Checks
- Customer Service Skills
- Attention to Detail

EDUCATION

High School Diploma
05/2021
East High School
Denver, CO
General Studies

CERTIFICATES

TIPS On-Premise Certification
05/2024
Health Communications, Inc.

Food Handler Certificate
03/2024
ServSafe, National Restaurant Association

EXPERIENCE

Restaurant Bartender 03/2024 - Present
Larimer Grill and Oyster Bar Denver, CO

- Manage a 16-seat bar and the service well for 6 servers, filling up to **300 drink tickets** on Friday nights.
- Build drink recipes for 4 seasonal menus with the chef, including 2 low-proof drinks now among the top 5 sellers.
- Sell bar and menu items as full meals at the bar, raising average bar checks from $48 to $61.
- Process orders and split checks on the POS system with attention to detail, voiding under 1% of rung items.

Server and Bartender 06/2022 - 02/2024
Highland Table Kitchen Denver, CO

- Covered the bar 3 nights a week, mixing classic cocktails with mixology techniques taught by the bar manager.
- Served 5-table sections on other nights and coursed meals for parties of up to 12 guests.
- Checked IDs for every guest ordering alcohol and stopped service to 4 visibly intoxicated guests in 2023.
- Opened the bar 2 mornings a week, cutting fruit, batching syrups and setting 8 bar seats for brunch.

Server 08/2021 - 05/2022
Cherry Creek Cafe Denver, CO

- Handled 60 to 80 guests per lunch shift in a busy cafe near a shopping district.
- Learned 22 menu items and 8 wines well enough to answer allergy and pairing questions.
- Earned a 4.8 of 5 average in guest ratings on the cafe's online review cards.