Luis Ramirez

Restaurant Cashier

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Summary

Restaurant cashier with over a year of cash handling in fast-casual and breakfast dining rooms. Enters 180+ counter and phone orders a shift on a touchscreen POS, balances the cash drawer every close, suggests add-ons that lift the average ticket and keeps the counter clean to food safety and sanitation standards. Brings a positive attitude and quick customer service on nights and weekends.

Experience

02/2026 - Present
Phoenix, AZ

Restaurant Cashier

Saguaro Street Taqueria

Fast-casual restaurant serving 600+ guests a day, with heavy phone and pickup orders.

- Handle POS order entry for **180+** counter and phone orders per shift, reading back every ticket before sending it.
- Collect cash and card payments and balance the drawer within $2 at every shift close.
- Promote combos and drinks at the register, raising my average ticket by $1.40 in three months.
- Maintain a clean counter, sanitizing menus and card readers every hour per the kitchen's food safety checklist.

06/2025 - 01/2026
Phoenix, AZ

Dining Room Attendant

Desert Ridge Cafe

Breakfast and lunch cafe with 90 seats and weekend brunch lines.

- Cleared and reset 30 tables during weekend brunch rushes so the wait list kept moving.
- Refilled drinks, brought condiments and passed guest requests and complaints to the right server.
- Covered the register 3 afternoons a week after training from the manager, taking cash and card payments.
- Restocked to-go supplies and cleaned the dining room and restrooms at close following the cafe's checklist.

Skills

- Customer Service
- POS Order Entry
- Cash Handling
- Basic Math
- Cash Drawer Balancing
- Phone Orders
- Menu Knowledge
- Food Safety and Sanitation
- Follow Directions
- Positive Attitude

Education

05/2025
Phoenix, AZ

High School Diploma

Carl Hayden High School

Certificates

06/2025

Food Handler Card

Maricopa County Environmental Services Department