

Jordan Reyes

Restoration Technician

IICRC WRT certified restoration technician with 18 months of water and fire restoration work and 2 years of carpet cleaning before that, holding a clean Arizona driver's license. Handles water extraction, structural drying, moisture mapping and demolition safely around cleaning agents, and keeps homeowners informed on every visit.

✉ jordan.reyes@email.com
☎ (602) 555-0143
📍 Phoenix, AZ
🌐 [linkedin.com/in/jordanreyes](https://www.linkedin.com/in/jordanreyes)

Experience

Restoration Technician

Desert Valley Restoration • Phoenix, AZ • 04/2025 - Present

Water, fire and mold restoration company serving the Phoenix metro area with 6 trucks.

- Respond to on-call water losses within 60 minutes and run water extraction on **150+** homes and businesses a year.
- Track structural drying with moisture mapping and thermal meters, logging readings in DASH until rooms reach dry standard.
- Perform demolition of wet drywall, baseboards and carpet pad with hand and power tools, leaving every site clean at end of day.
- Maintain the company van's inventory of 30+ air movers, dehumidifiers and cleaning agents before each shift.

Carpet Cleaning Technician

Sun Country Carpet Care • Mesa, AZ • 06/2023 - 03/2025

Residential carpet and upholstery cleaning company with 4 service vans.

- Cleaned carpet and upholstery in **12** homes a week using hot water extraction and approved cleaning agents.
- Treated pet stains in 200+ rooms with enzyme and odor control products, earning repeat bookings.
- Maintained a 4.9-star rating across 380 customer reviews by explaining pricing and dry times before each job.
- Serviced the truck-mount unit weekly and logged chemical use for 2 vans.

Skills

Water Extraction
Structural Drying
Moisture Mapping , Demolition
Odor Control
Cleaning Agents
Hand and Power Tools , DASH
Customer Service Skills
Attention to Detail

Education

High School Diploma

Camelback High School
Phoenix, AZ
05/2023

Certificates

Water Damage Restoration Technician (WRT)

IICRC • 05/2025

Carpet Cleaning Technician (CCT)

IICRC • 02/2024

OSHA 10-Hour Construction

OSHA Training Institute
Education Center
04/2025