TIANA ROBLES

tiana.robles@email.com
(602) 555-0183
Phoenix, AZ
linkedin.com/in/tianarobles

SUMMARY

Retail Merchandiser with 2 years of experience setting product displays and planogram resets in big-box and specialty stores around Phoenix. Works independently on a 9-store schedule, uses handheld scanners for inventory management and meets every set deadline. Brings a valid Arizona driver's license, reliable transportation and strong attention to detail.

SKILLS

- Merchandising
- Planogram Resets
- Product Displays
- Inventory Management
- Handheld Scanners
- Shelf Labeling
- Microsoft Excel
- Customer Service
- Attention to Detail
- Organizational Skills

CERTIFICATES

Valid Arizona Driver's License

Arizona Motor Vehicle Division

04/2022

EXPERIENCE

Retail Merchandiser

Desert Sun Merchandising Group • Phoenix, AZ

04/2025 - Present

Retail services vendor handling home goods and housewares programs in big-box stores.

- Complete planogram resets in **9** big-box stores on a two-week cycle, averaging 6 resets per week.
- Build product displays for housewares vendors, raising display compliance scores from 88% to 96%.
- Track shelf gaps with handheld scanners and file restock orders that lowered out-of-stocks by 18%.
- Coordinate visit times with store managers and department leads to finish work before peak hours.

Sales Floor Associate

Camelback Home & Garden • Scottsdale, AZ

06/2024 - 03/2025

Part-time position at an independent home and garden retailer.

- Replenished 3 departments each morning, processing about **300** units of freight before opening.
- Installed new shelf labeling on 1,200 SKUs during a store-wide price update finished in 2 weeks.
- Resolved customer service issues at the returns desk, handling 25 returns and exchanges per shift.
- Entered weekly cycle counts in Microsoft Excel, giving the department manager accurate inventory management data.

EDUCATION

High School Diploma

Maryvale High School • Phoenix, AZ • 05/2024

General Studies