SANDRA OKONKWO

Roof Inspection Specialist

Certified Roof Inspection Specialist with 9 years of experience performing detailed assessments on residential and commercial properties. HAAG Certified Inspector (residential and commercial), OSHA 30 certified. Completed 1,200+ inspections with a 99.1% report accuracy rate and supported $8.2M in insurance claim restorations.

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EXPERIENCE

Roof Inspection Specialist

GAF Materials Corporation (Authorized Inspection Partner)

Jun 2019 - Present · Chicago, IL

Independent roof condition assessments for insurance carriers, homeowners, and commercial property managers.

- Conducted 400+ residential and commercial roof inspections annually, maintaining a 99.1% report accuracy rate validated by third-party reviewers
- Supported $8.2M in cumulative insurance claim restorations by delivering thorough damage documentation and repair scope reports
- Identified moisture intrusion and structural deficiencies on 85+ properties overlooked by initial contractor assessments, preventing $1.4M in future damage
- Trained 3 junior inspectors in HAAG inspection methodology, reducing team inspection cycle time by 18%

Commercial Roofer / QC Inspector

CentiMark Corporation

Feb 2015 - May 2019 · Chicago, IL

Commercial roofing installation and quality inspection on industrial facilities.

- Performed in-process and final quality inspections on 150+ commercial roofing projects, achieving a 97% first-pass approval rate
- Identified and documented 120+ installation defects using thermal imaging and core testing, reducing warranty claims by 30%
- Maintained detailed inspection logs per CentiMark's ISO 9001-aligned quality management protocols

PROJECTS

Roof Inspection and Maintenance Program

Lead Inspector

Jan 2020 - Jun 2020

Developed and implemented a comprehensive roof inspection and maintenance program for a large commercial property, resulting in a 30% reduction in maintenance costs

Drone Technology · Thermal Imaging

Roof Replacement Project

Project Manager

Jul 2019 - Dec 2019

Managed a team of roofing technicians to replace over 100 roofs, resulting in a 25% increase in customer satisfaction

Asphalt Shingles · Clay Tiles

SKILLS

Roof Damage Assessment · HAAG Inspection Methodology · Thermal Imaging · Insurance Claim Documentation · OSHA 30 · Report Writing · Commercial QC Inspection · Moisture Testing

LANGUAGES

English

Spanish

EDUCATION

Bachelor's

University of California, Los Angeles

2015 - 2019 · Los Angeles, CA

Construction Management · GPA: 3.5

CERTIFICATES

HAAG Certified Inspector – Residential Roofs

HAAG Engineering · Aug 2017

Certification in residential roof damage assessment and documentation methodology

HAAG Certified Inspector – Commercial Roofs

HAAG Engineering · Feb 2019

Certification in commercial roof damage assessment and documentation

OSHA 30-Hour Construction Safety

OSHA · May 2016

Advanced safety certification for construction supervisors

HOBBIES

Hiking · Reading