Travis Holloway

Roofing Service Technician

Roofing Service Technician with 4 years handling leak calls, warranty repairs and roof maintenance on commercial and multifamily buildings around Atlanta. Works alone or with a helper, closes 4 to 6 service tickets a day, and writes clear photo reports for property managers. Holds a Georgia driver license, an OSHA 30 card and steady customer service habits.

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Experience

Roofing Service Technician

Peachtree Commercial Roofing • Atlanta, GA

01/2024 - Present

Commercial roofing contractor with a 10-technician service division.

- Resolve **900** service tickets a year across offices, apartments and warehouses, averaging 5 a day.
- Perform leak repair on TPO and EPDM seams, pitch pans and drains, holding repeat calls to 5%.
- Handle warranty repairs for 3 membrane manufacturers and pass every follow-up inspection on the first visit.
- Sell roof maintenance agreements to property managers, adding 38 buildings and $96,000 in yearly contracts.

Roofer

Southern Crest Roofing • Marietta, GA • 05/2022 - 12/2023

Low-slope roofing contractor for churches, schools and retail centers.

- Installed modified bitumen and TPO on 24 low-slope roofs for churches and retail centers.
- Rebuilt 60 parapet caps and counter-flashings with hand and power tools and a sheet metal brake.
- Followed fall protection plans on every job, tying off to anchors with zero recordable injuries.
- Trained 3 new laborers on seam probing and roof-deck safety during their first month.

Construction Laborer

Chattahoochee Builders • Smyrna, GA • 06/2020 - 04/2022

General contractor for townhome and light commercial projects.

- Staged materials and cleared debris on 5 townhome buildings with 48 units in total.
- Set up scaffolding and guardrails for the framing and roofing crews.
- Operated a rough-terrain forklift to stage roofing materials on 3 projects.

Skills

Customer Service
Leak Repair , TPO , EPDM
Modified Bitumen
Roof Maintenance
Warranty Repairs
Service Tickets
Fall Protection
Hand and Power Tools

Education

High School Diploma

Campbell High School

Smyrna, GA

05/2020

Certificates

OSHA 30-Hour Construction Safety

OSHA Outreach Training Program

03/2024

Georgia Class C Driver License

Georgia Department of Driver Services

06/2019