

Kayla Nguyen

// Sandwich Artist

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> SUMMARY

Sandwich Artist with 22 months at a busy sub shop and 16 months as a grocery cashier. Builds custom sandwiches and salads with friendly customer service, follows written and verbal instruction from shift leads, and keeps food handling and sanitation standards ready for inspection on every shift.

> SKILLS

- Customer Service • Food Handling • POS System • Cash Register • Sanitation Standards • Food Preparation
- Portion Control • Upselling • Teamwork • Positive Attitude

> EXPERIENCE

Sandwich Artist

01/2025 - Present

Fresh Rail Subs

Orlando, FL

Part-time, 25 hours a week, at a sub shop near a college campus.

- Build up to **70** custom sandwiches an hour at lunch, following each guest's bread, topping and sauce choices.
- Run the POS system and cash register at close, balancing about \$1,500 in daily sales.
- Complete food preparation of 12 vegetable and protein pans each morning using portion control charts.
- Increase the average ticket by about \$0.80 through upselling cookies, chips and footlong upgrades.

Cashier

08/2023 - 12/2024

Pine Castle Grocery

Orlando, FL

Part-time job during high school.

- Scanned and checked out 120 customers a shift with accurate change.
- Processed 15 returns and price checks a shift following store policy.
- Organized checkout lane displays twice a week before weekend traffic.
- Answered customer questions about 3 weekly ad specials and coupons.

Library Volunteer

06/2022 - 07/2023

Conway Branch Library

Orlando, FL

Weekly volunteer shifts.

- Shelled about 300 returned books a week by call number.
- Ran a Saturday reading hour for 15 children.
- Checked in 40 returns per shift on the library system.

> EDUCATION

High School Diploma

05/2024

William R. Boone High School

Orlando, FL

> CERTIFICATES

Food Handler Training Certificate

2025

Florida Department of Business and Professional Regulation