# Laura Bennett

Senior Claims Specialist

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## SUMMARY

Senior claims specialist with 8 years handling general liability, premises and products claims for New England insurers. Manages 75 litigated and high-severity files worth up to $1M, using tort law, legal liability analysis and policy coverage review to set strategy with defense counsel. Strong negotiator who settles most suits at mediation.

## SKILLS

- **Legal Liability**
- **Tort Law**
- **Policy Coverage**
- **Litigation Management**
- **Negotiation**
- **Excel**
- **Word**
- **PowerPoint**
- **Leadership Ability**
- **Problem-Solving Skills**

## EXPERIENCE

**Senior Claims Specialist** 03/2022 - Present

Bay Colony Casualty Insurance Boston, MA

*Commercial casualty insurer for retail, restaurant and property management clients.*

- Manage **75** litigated general liability and products files valued up to $1M each.
- Analyze legal liability and comparative fault under Massachusetts tort law, setting strategy with 12 defense firms.
- Negotiate settlements at 30+ mediations a year, closing 85% of suits before trial.
- Lead litigation management reviews, cutting average legal spend per closed suit by 18% in 2 years.
- Present large-loss reports in PowerPoint to the claims committee for reserve and authority approval.

**Claims Specialist** 06/2018 - 02/2022

Granite Harbor Insurance Group Manchester, NH

*Regional property and casualty insurer in New England.*

- Handled 120 premises and auto liability claims, including slip-and-fall and dog bite injuries.
- Reviewed policy coverage and wrote coverage position letters in Word for 40 contested claims.
- Tracked reserves, medical specials and settlement ranges in Excel for monthly roundtables.
- Trained 3 new claims specialists on recorded statements and file documentation.

## EDUCATION

**Bachelor of Science** 05/2018

University of New Hampshire Durham, NH

Business Administration

## CERTIFICATES

**Chartered Property Casualty Underwriter (CPCU)**

The Institutes

04/2023

**Associate in Claims (AIC)**

The Institutes

10/2020