Marcus Ellison

SENIOR OPERATIONS MANAGER

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Summary

Senior operations manager with 9 years in logistics and warehouse operations, now leading 4 operations managers and 380 associates across 2 fulfillment buildings near Columbus. Runs labor planning, budgeting and performance management for 1.4M square feet and reports weekly to the site director in Microsoft Excel and PowerPoint. Pairs firm leadership with quick decision-making during peak.

Skills

- Logistics
- Warehouse Operations
- Performance Management
- Labor Planning
- Lean Six Sigma
- Budgeting
- Microsoft Excel
- PowerPoint
- Leadership
- Decision-Making

Experience

Senior Operations Manager 04/2023 - Present
Scioto Logistics Group Groveport, OH
Third-party logistics provider running retail fulfillment for national brands.

- Lead **4** operations managers and 380 associates across 2 buildings shipping 65,000 units a day for 3 retail clients.
- Rebuilt labor planning around hourly volume forecasts, cutting cost per unit 9% in 2025 at 99.7% accuracy.
- Run quarterly performance management reviews for 22 supervisors and leads, lowering annual turnover from 61% to 42%.
- Manage a $28M operating budget and capital requests, adding 2 sortation lines that lifted capacity 30%.

Operations Manager 01/2020 - 03/2023
Buckeye Fulfillment Partners Columbus, OH
E-commerce fulfillment provider for apparel and beauty brands.

- Managed outbound operations for **150** associates and 5 supervisors through 3 peak seasons.
- Applied Lean Six Sigma methods to pack-out, raising units per hour 18% and cutting packaging waste 12%.
- Launched a new warehouse management system with IT, going live in 10 weeks with no missed client shipments.
- Presented weekly logistics KPIs on accuracy, dock-to-stock time and cost per unit in PowerPoint to 4 client account teams.

Operations Supervisor 06/2017 - 12/2019
Midwest Retail Distribution Obetz, OH
Distribution center for a regional department store chain.

- Supervised 40 associates in receiving and replenishment for **70** stores.
- Cut trailer unload times from 3 hours to 2 by rearranging dock staffing.
- Coached 8 associates into lead roles through a cross-training plan covering receiving, putaway and replenishment.

Education

Bachelor of Business Administration 05/2017
Ohio University Athens, OH
Supply Chain Management

Certificates

Lean Six Sigma Black Belt
IASSC
08/2022