ANASTASIA VOLKOV

SENIOR WAREHOUSE DIRECTOR

Bentonville, AR (555) 740-3892 anastasia.volkov@email.com
linkedin.com/in/anastasiavolkov www.johnsmith.com www.johnsmithportfolio.com

SUMMARY

Senior Warehouse Director leading 4-DC Walmart Northeast region with 1,800 associates and $3.2B in annual throughput. Drove $42M cost-out, lifted CPU 18%, and sustained network-leading 99.6% case-fill across 2024 peak.

SKILLS

Multi-Site P&L | **Lean Six Sigma** | **Manhattan WMS** | **Labor Strategy** | **Safety Leadership**

EXPERIENCE

Senior Warehouse Director

Walmart Distribution

2019-Present Bentonville, AR

Multi-DC director over 4 RDCs, 1,800 associates, and 6.4M sq ft of footprint serving 380 stores.

- Delivered $42M annual cost-out through productivity, freight, and dunnage initiatives across 4 DCs.
- Lifted Cost Per Unit (CPU) 18% by deploying ABC slotting, dock optimization, and labor management standardization.
- Sustained 99.6% case-fill rate during 2024 Q4 peak across 380 stores; held network-leading 99.4% inventory accuracy.
- Held TRIR at 1.3 (vs. 2.0 enterprise benchmark) via standardized BBS coaching and quarterly Gemba audits.
- Owns multi-DC labor plan; raised internal promotion rate to 48% and cut regrettable attrition to 11%.

Warehouse Director

Amazon Fulfillment

2014-2019 Phoenix, AZ (PHX5)

Single-FC director at a 1.4M sq ft non-sortable FC processing 420K units/day.

- Lifted UPH 21% across the FC via wave re-sequencing and AR-Sort rebalancing.
- Drove $11.6M cost-out across labor, transportation, and supplies.
- Held TRIR at 1.2 across 580 associates and 14 Area Managers.

EDUCATION

Bachelor of Science

Massachusetts Institute of Technology

2006-2010 Cambridge, MA

Industrial Engineering · GPA: 3.7

MBA

Northwestern University - Kellogg

2012-2014 Evanston, IL

Operations Strategy · GPA: 3.9

CERTIFICATES

Lean Six Sigma Master Black Belt

ASQ · 2023

Enterprise-scale process redesign and statistical leadership certification.

APICS CSCP

ASCM/APICS · 2022

Certified Supply Chain Professional covering end-to-end strategy and execution.

OSHA 30-Hour General Industry

OSHA Training Institute · 2021

Workplace safety leadership across multi-site general industry environments.