Anthony Russo

Shop Foreman

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SUMMARY

Shop foreman with 12 years as a technician and the last 4 running a 10-bay shop of 9 technicians. Dispatches work, runs quality control road tests, takes the toughest electrical diagnosis jobs and coaches techs to ASE certifications, with leadership and clear communication that keep shop efficiency above 120%.

EDUCATION

Associate of Applied Science 05/2014

Salt Lake Community College Salt Lake City, UT

Automotive Technology

EXPERIENCE

Shop Foreman 04/2022 - Present

Wasatch Auto Service Center Salt Lake City, UT

Independent 10-bay repair center with 9 technicians.

- Lead **9** technicians across 10 bays, assigning 250+ repair orders a week by skill and workload.
- Raised shop efficiency from 104% to 122% by pairing work dispatching with daily parts staging.
- Conduct quality control road tests on 30% of completed jobs, cutting comebacks from 4% to 1.5%.
- Track flagged hours, comebacks and training in Excel and Microsoft Office reports for the service manager.

Lead Technician 05/2017 - 03/2022

Valley Motors of Sandy Sandy, UT

Franchise dealership service department.

- Handled electrical diagnosis on the shop's hardest network faults, fixing 85% on the first visit.
- Trained 6 apprentices through structured technician training plans; 4 earned ASE certifications.
- Wrote the shop safety checklist for lifts and air tools, with zero lost-time injuries in 5 years.

Automotive Technician 06/2014 - 04/2017

Beehive Auto Repair Ogden, UT

General repair shop.

- Repaired brakes, engines and drivetrains on 25 vehicles a week.
- Diagnosed drivability problems with scan tools and lab scopes, averaging 40 flagged hours a week.
- Earned ASE Master Technician status within 3 years of hire.

SKILLS

Dispatching • Quality Control • Electrical Diagnosis • Technician Training • Shop Safety • Scan Tools • Excel Microsoft Office • Leadership • Communication

CERTIFICATES

ASE Master Automobile Technician

National Institute for Automotive Service Excellence (ASE)

2017