ISABEL MORENO

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SUMMARY

Spa massage therapist with 3 years of experience in a resort spa and a neighborhood day spa in Las Vegas. Performs Swedish, deep tissue, hot stone and aromatherapy massage plus body treatments, more than 30 services a week. Strong customer service skills, steady retail sales and a reliable teammate during high-volume convention weekends.

SKILLS

- Massage Techniques
- Swedish Massage
- Deep Tissue
- Hot Stone Massage
- Aromatherapy
- Body Treatments
- Anatomy
- Physiology
- Customer Service Skills
- Team Player

CERTIFICATES

Licensed Massage Therapist

Nevada State Board of Massage Therapy
06/2023

Massage and Bodywork Licensing Examination (MBLEx)

Federation of State Massage Therapy Boards
05/2023

CPR/AED and First Aid

American Red Cross • 02/2026

EXPERIENCE

Spa Massage Therapist

Desert Bloom Resort Spa • Las Vegas, NV • 05/2024 - Present

Resort spa with 40 treatment rooms and about 450 services a day.

- Perform **32** spa services a week, including Swedish, hot stone and aromatherapy massage.
- Deliver body treatments such as scrubs, wraps and foot rituals, adding $2,000 a month in upgrade sales.
- Sell skin care and aromatherapy products after treatments, averaging $1,400 in retail a month.
- Partner with the spa desk on convention weekends when the spa runs up to 600 services a day.

Massage Therapist

Summerlin Day Spa • Las Vegas, NV • 07/2023 - 04/2024

Neighborhood day spa with 6 treatment rooms.

- Delivered 25 massage and add-on services a week for local members and hotel referrals.
- Earned a 4.8 average rating across 350 online reviews that named the therapist.
- Prepared rooms with heated tables, stones and fresh linens before each of 6 daily appointments.
- Explained massage techniques and pressure options to first-time guests before each session.

Spa Attendant (Part-Time)

Green Valley Day Spa • Henderson, NV • 08/2022 - 06/2023

Part-time job while completing massage school.

- Maintained steam room, locker and lounge areas for about 150 guests a day.
- Guided first-time guests through check-in, robes and spa facilities before their treatments.
- Prepared 10 treatment rooms with heated tables and fresh linens at the start of each shift.

EDUCATION

Diploma

Nevada School of Massage Therapy • Las Vegas, NV
05/2023
Massage Therapy